# Assessment of two-stage processes crossefficiency in the presence of undesirable factors 

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Received 21 March 2022, Accepted 24 June 2022


#### Abstract

Cross-efficiency is a ranking technique based on the peer-evaluation that can increase the discriminating power between efficient decision-making units. This paper intends to assess the two-stage processes consisting of undesirable outputs by applying the cross-efficiency evaluation. Given undesirable outputs, the directional distance function under the weak disposability assumption is utilized. The proposed model under variable returns to scale is designed, which makes it different from the previous models. Furthermore, it can reduce the zero optimal coefficients. By measuring the inputs and outputs inefficiency, the whole system and each of its two stages rank, simultaneously. To analyze the suggested method, an application on the industrial productions of 30 regions of China is used.


Keywords: Cross-efficiency; Directional distance function; Two-stage structure; Undesirable output; Weak disposability assumption

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## 1. Introduction

Data envelopment analysis (DEA) is a non-parametric method to evaluate the relative efficiency of a set of homogeneous decision-making units (DMUs) with multiple inputs and outputs that, for the first time, introduced by Charnes et al. [1] and extended by Banker et al. [2]. DEA assigns an efficiency score of 1 to efficient units, and inefficient DMUs have a score of less than unity. From experience, we know that in many cases, more than one unit is efficient. It means the conventional DEA models cannot discriminate between efficient DMUs. In the last four decades, to deal with this problem, various ranking approaches have been proposed by researchers.
Cross-efficiency is one of the ranking methods initially introduced by Sexton et al. [3] and then improved by Doyle and Green [4]. Contrary to classical DEA models, this method makes it possible to evaluate the performance of each unit with the weights of others. The non-uniqueness of the optimal solution of the multiplier form is one of the weaknesses of the crossefficiency method. Researchers have proposed ways to overcome this problem in the last two decades. For example, Liang et al. [5] utilized various objective functions to measure the cross-efficiency. After that, Liang et al. [6] examined the cross-efficiency score for each DMU using the Nash bargaining game theorem. Their essential goal was to solve the nonuniqueness problem of the optimal multipliers. They showed the best game cross-efficiency is a Nash equilibrium point. Since the assumption of variable returns to scale in data envelopment analysis models generates negative crossefficiency values, Wu et al. [7] presented a modified model based on the model proposed by Liang et al. [6].
Ruiz [8] provided the cross-efficiency evaluation based on the directional model. Moreover, they explored the duality relations regarding the directional models
and defined the cross-efficiency as a ratio. To resolve the problem of negative cross efficiency due to the assumption of variable returns to scale, Lim and Zhu [9] developed a novel method. They interpreted the relationship between variable returns to scale (VRS) and constant returns to scale models (CRS) and presented a method based on it. Cook and Zhu [10] used the Cobb-Douglas function and introduced a multiplicative model to calculate the cross-efficiency scores that are unique and have the highest value. Wu et al. [11] considered the Pareto improvement and presented a new crossefficiency evaluation. Lin et al. [12] proposed the iterative method to simultaneously solve two problems of zero and alternative optimal coefficients. Furthermore, Wei et al. [13] presented a method to calculate the cross-efficiency utilizing the combination of the directional distance function and Nash equilibrium. Lin [14] estimated the cross-efficiency based on the domain direction measure (RDM) under the assumption of variable returns to scale while the data set contained negative values.
The aforementioned studies show that most existing works on cross-efficiency are for single-stage systems while, in reality, most systems are multiple stages and considering their internal structure is very important. Therefore, Kao and Liu [15] applied the relational model with the assumption of constant returns to scale to measure the cross-efficiency for series and parallel structures. Indeed, they used the geometric average and showed the total efficiency is obtained from the weighted sum of the efficiencies of its sub-sections. Next, Örkcï et al. [16] introduced a neutral cross-efficiency model under constant returns to scale for the basic two-stage network systems. They showed the obtained efficiency scores from their proposed model are more realistic than the suggested model by Kao and Liu [15]. Another advantage of their model is
reducing the number of zero coefficients. According to Lin's approach [14], Lin and Tu [17] provided a method to assess the cross-efficiency of series and parallel systems.
The above literature review shows that the cross-efficiency evaluation of network structures without the presence of undesirable factors has been done. Therefore, the main goal of this paper is to provide a method for assessing the twostage network structures based on crossefficiency such that undesirable factors are also considered. In this regard, the directional distance function is used with the weak disposability assumption. A function that allows reducing and increasing all inputs and outputs of the unit under evaluation in the direction of an appropriate vector. The proposed model is formulated with the assumption of variable returns to scale, which differentiates it from previous methods presented for twostage structures. In addition to the above, the number of zero multipliers is also reduced in the new model and is considered a strong point for it.
The remainder of this paper is organized as follows. Section 2 briefly reviews the directional efficiency in the presence of undesirable outputs and cross-efficiency. Section 3 introduces the suggested model to evaluate the two-stage structure with undesirable intermediate measures. To describe the proposed method, a real example in the field of industrial production is used in Section 4. Conclusions appear in Section 5.

## 2. Preliminaries

In this section, the directional efficiency in the presence of undesirable outputs and the cross-efficiency are briefly reviewed.

### 2.1. Directional efficiency with undesirable outputs

Assume that there are $K$ DMUs, where each $D M U_{k}: k=1, \ldots, K$ consumes the input vector $x_{k}=\left(x_{1 k}, \ldots, x_{I k}\right) \geq 0$, and produces the desirable output vector $v_{k}=\left(v_{1 k}, \ldots, v_{R k}\right) \geq 0$, and undesirable output vector $z_{k}=\left(z_{1 k}, \ldots, z_{M k}\right) \geq 0$. Consider, the production possibility set as follows: $T=\{(x, z, v) \mid(z, v)$ can be produced by $x\}$
Definition 1. Outputs $(z, v)$ are weakly disposable if and only if $(x, z, v) \in T$ and $0 \leq \beta \leq 1, \quad$ imply $\quad(x, \beta z, \beta v) \in T$ (Shepherd [18]).
Kuosmanen [19] introduced the following technology under variable returns to scale satisfying weak disposability assumption:
$T=\{(x, z, v):$
$\sum_{k=1}^{K} \gamma_{k} x_{i k} \leq x_{i o}, \quad i=1, \ldots, I$,
$\sum_{k=1}^{K} \beta_{k} \gamma_{k} z_{m k}=z_{m o}, \quad m=1, \ldots, M$,
$\sum_{k=1}^{K} \beta_{k} \gamma_{k} v_{r k} \geq v_{r o}, \quad r=1, \ldots, R$,
$\sum_{k=1}^{K} \gamma_{k}=1$,
$\gamma_{k} \geq 0$
$0 \leq \beta_{k} \leq 1$,

$$
\begin{aligned}
& k=1, \ldots, K \\
& k=1, \ldots, K .\}
\end{aligned}
$$

which, $\beta_{k}$ is a distinctive abatement factor of $D M U_{k}$ that resulted in the nonlinearity of the mentioned technology. Therefore, using the $\gamma_{k}=\zeta_{k}+\eta_{k}$ whereby, $\quad \zeta_{k}=\left(1-\beta_{k}\right) \gamma_{k} \quad$, and $\eta_{k}=\beta_{k} \gamma_{k}$, the foregoing technology is rewritten in the following linear form:
$T=\{(x, z, v):$
$\sum_{k=1}^{K}\left(\eta_{k}+\zeta_{k}\right) x_{i k} \leq x_{k o}, i=1, \ldots, I$,
$\sum_{k=1}^{K} \eta_{k} z_{m k}=z_{m o}, \quad m=1, \ldots, M$,
$\sum_{k=1}^{K} \eta_{k} v_{r k} \geq v_{r o}, \quad r=1, \ldots, R$,
$\sum_{k=1}^{K}\left(\eta_{k}+\zeta_{k}\right)=1$,
$\left.\eta_{k}, \zeta_{k} \geq 0, \quad k=1, \ldots, K.\right\}$
In the above technology, $\eta_{k}$ and $\zeta_{k}$ are unknown variables. Using the manner of Färe and Grosskopf [20], the efficiency of $D M U_{o}$ in the direction of the vector opposite to zero $\vec{d}=\left(d^{(x)}, d^{(z)}, d^{(v)}\right)$ is evaluated as follows:
$\delta_{o}^{*}=\operatorname{Max}\left(\sum_{i=1}^{I} \varphi_{i}+\sum_{m=1}^{M} \rho_{m}+\sum_{r=1}^{R} \theta_{r}\right)$
s.t.
$\sum_{k=1}^{K}\left(\eta_{k}+\zeta_{k}\right) x_{i k} \leq x_{i o}-\varphi_{i} d_{i}^{(x)}, \quad i=1, \ldots, I$,
$\sum_{k=1}^{K} \eta_{k} w_{m k}=w_{m o}-\rho_{m} d_{m}^{(w)}, \quad m=1, \ldots, M$,
$\sum_{k=1}^{K} \eta_{k} v_{r k} \geq v_{r o}+\theta_{r} d_{r}^{(v)}, \quad r=1, \ldots, R$,
$\sum_{k=1}^{K}\left(\eta_{k}+\zeta_{k}\right)=1$,
$\varphi_{i}, \rho_{m}, \theta_{r}, \eta_{k}, \zeta_{k} \geq 0, \quad \forall i, m, r, k$.
The purpose of model 3 is to determine the amount of inefficiency based on the simultaneous contraction and expansion of the inputs and desirable and undesirable outputs with factors $\varphi_{i}, \rho_{m}$, and $\theta_{r}$.
Definition 2. If the optimal value of the directional model (3) is equal to zero $\left(\delta_{o}^{*}=0\right)$, then $D M U_{o}$ is said to be efficient; otherwise, it is not efficient.

### 2.2. Cross-efficiency evaluation

Suppose there are $K$ DMUs so that each $D M U_{k}: k=1, \ldots, K$ consists of the input vector $\quad x_{k}=\left(x_{1 k}, \ldots, x_{I k}\right) \geq 0, \quad$ and
desirable
output vector $y_{k}=\left(y_{1 k}, \ldots, y_{R k}\right) \geq 0$. Therefore, the efficiency of $D M U_{o}$ can be calculated by the following model (Charnes et al. [1]):
$E_{o}^{*}=\operatorname{Max} \frac{\sum_{r=1}^{R} u_{r} y_{r o}}{\sum_{i=1}^{I} v_{i} x_{i o}}$
s.t.

$$
\begin{align*}
& \frac{\sum_{r=1}^{R} u_{k} y_{r k}}{\sum_{i=1}^{I} v_{i} x_{i k}} \leq 1, \quad k=1, \ldots, K  \tag{4}\\
& u_{r}, v_{i} \geq 0,
\end{align*}
$$

Model (4) is an input-oriented fractional problem that using the Charnes-Cooper transformation is transformed into the following model (See Charnes and Cooper [21]):
$E_{o}^{*}=\operatorname{Max} \sum_{r=1}^{R} u_{r} y_{r o}$
s.t.
$\sum_{i=1}^{I} v_{i} x_{i o}=1$,
$\sum_{r=1}^{R} u_{r} y_{r k}-\sum_{i=1}^{I} v_{i} x_{i k} \leq 0, \quad k=1, \ldots, K$,
$u_{r}, v_{i} \geq 0$,
$\forall r, i$.
In the above linear model, $E_{o}^{*}$ shows the efficiency score of $D M U_{o}$ obtained with its optimal multipliers $\left(v_{i o}^{*}, u_{r o}^{*}\right)$. As a result, $D M U_{o}$ is called to be efficient, if $E_{o}^{*}=1$, and all the optimal multipliers are positive $\left(\left(v_{i o}^{*}, u_{r o}^{*}\right)>0\right)$.
Also, the efficiency score of $D M U_{k}: k=1, \ldots, K, k \neq o$ with the optimal multipliers of $D M U_{o}$ is defined as,
$E_{o k}^{*}=\frac{\sum_{r=1}^{R} u_{r o}^{*} y_{r k}}{\sum_{i=1}^{I} v_{i o}^{*} x_{i k}}$


Figure 1. The two-stage network structure

According to equation (6), the value of cross-efficiency for $D M U_{k}: k=1, \ldots, K$ is defined as $\bar{E}_{k}=\frac{1}{n} \sum_{k=1}^{K} E_{o k}^{*}(k=1, \ldots, K)$, which is the average of all the efficiency obtained based on the optimal weights of $D M U_{k}$.

## 3. Cross-efficiency evaluation of the two-stage process

The main purpose of this section is to provide a proposed model for evaluating the cross-efficiency of two-stage processes including undesirable outputs.
Now, suppose there are $K$ DMUs, and each $D M U_{k}(k=1, \ldots, K)$ has a twostage structure as can be seen in Figure 1. Stage one consumes the input vector $x_{k}=\left(x_{1 k}, \ldots, x_{N k}\right) \geq 0$ and produces desirable and undesirable output vectors $v_{k}=\left(v_{1 k}, \ldots, v_{M k}\right) \geq 0, \quad$ and $w_{k}=\left(w_{1 k}, \ldots, w_{J k}\right) \geq 0$, respectively. In addition to consuming the undesirable vector $w_{k}$ as an input, stage two uses another input vector as $z_{k}=\left(z_{1 k}, \ldots, z_{T k}\right) \geq 0$. Moreover, it produces the desirable output vectors $y_{k}=\left(y_{1 k}, \ldots, y_{R k}\right) \geq 0$.
The linear direction distance function model for the two-stage process introduced in Figure 1 under the weak disposability assumption is as follows:
$E_{o}^{* O v e r a l l}=\operatorname{Max}\left[\sum_{n=1}^{N} \zeta_{n}+\sum_{m=1}^{M} \tau_{m}+\sum_{j=1}^{J} \gamma_{j}+\sum_{t=1}^{T} \rho_{t}+\sum_{r=1}^{R} \lambda_{r}\right]$
s.t.

Stage 1 constraints:
$\sum_{k=1}^{K}\left(\varphi^{k}+\eta^{k}\right) x_{n}^{k} \leq x_{n}^{o}-\zeta_{n} d_{n}^{(x)}, n=1, \ldots, N$,
$\sum_{k=1}^{K} \varphi^{k} v_{m}^{k} \geq v_{m}^{o}+\tau_{m} d_{m}^{(v)}, \quad m=1, \ldots, M$,
$\sum_{k=1}^{K} \varphi^{k} w_{j}^{k}=w_{j}^{o}-\gamma_{j} d_{j}^{(w)}, \quad j=1, \ldots, J$,
$\sum_{k=1}^{K}\left(\varphi^{k}+\eta^{k}\right)=1$,
Stage 2 constraints:
$\sum_{k=1}^{K} \mu^{k} w_{j}^{k}=w_{j}^{o}-\gamma_{j} d_{j}^{(w)}, \quad j=1, \ldots J$,
$\sum_{k=1}^{K}\left(\mu^{k}+\kappa^{k}\right) z_{t}^{k} \leq z_{t}^{o}-\rho_{t} d_{t}^{(z)}, t=1, \ldots, T$,
$\sum_{k=1}^{K} \mu^{k} y_{r}^{k} \geq y_{r}^{o}+\lambda_{r} d_{r}^{(y)}, \quad r=1, \ldots, R$,
$\sum_{k=1}^{K}\left(\mu^{k}+\kappa^{k}\right)=1$,
Generic constraints:
$\varphi^{k}, \eta^{k}, \mu^{k}, \kappa^{k} \geq 0, \quad k=1, \ldots, K$,
$\zeta_{n}, \tau_{m}, \gamma_{j}, \rho_{t}, \lambda_{r} \geq 0$, for all $n, m, j, t, r$
The model's first and second four constraints (7) are related to the first and second components of the desired twostage structure. The linear model (7) is written under variable returns to scale assumption. In the above formulation, $\varphi^{k}, \eta^{k}, \mu^{k}$ and $\kappa^{k}$ are in terms of unknown variables and $\zeta_{n}, \tau_{m}, \gamma_{j}, \rho_{t}, \lambda_{r} \geq 0, \forall n, m, j, t, r$ are the abatement and expansion factors. The objective function model (7) measures the inefficiency score for the specific $D M U_{o}$.

In such a way that the reduction and increase of inputs, undesirable and desirable outputs are done simultaneously in the direction of the appropriate vector $\vec{d}=\left(d^{(x)}, d^{(v)}, d^{(w)}, d^{(z)}, d^{(y)}\right)$.
In this manner, if the optimal value of zero obtained $\left(E_{o}^{* \text { Overall }}=0\right)$, then the whole system is said to be efficient; otherwise, it is not efficient. Additionally, the inefficiency score of both stages for the two-stage process as Figure 1 is measured by two terms $E_{o}^{* S t a g e 1}=\left[\sum_{n=1}^{N} \alpha_{n}^{*}+\sum_{m=1}^{M} \beta_{m}^{*}+\sum_{j=1}^{J} \gamma_{j}^{*}\right]$, and
$E_{o}^{* \text { Stage } 1}=\left[\sum_{j=1}^{J} \gamma_{j}^{*}+\sum_{j=1}^{T} \theta_{t}^{*}+\sum_{j=1}^{R} \varphi_{r}^{*}\right]$, which $\quad \zeta_{n}^{*}, \tau_{m}^{*}, \gamma_{j}^{*}, \rho_{t}^{*}, \lambda_{r}^{*} \forall n, m, j, t, r$ represent the obtained optimal solutions of the model (7). Therefore, similarly, if the optimal value $E_{o}^{* S t a g e 1}$, and $E_{o}^{* S t a g e 2}$ are equal to zero, then the first and the second stage are said to be efficient; otherwise, they are inefficient.
Note that $w_{j}: j=1, \ldots, J$ is an undesirable dual-role factor in the model (7). It means it plays the roles of output and input for stages 1 and 2, simultaneously. In this way, it should be decreased in both stages. For linking two stages of the mentioned network process, a common decrease factor $\left(\gamma_{j}\right)$ for the intermediate measure of $w_{j}$.
Theorem 1. The linear model (7) is a feasible problem.
Proof. Considering $\vec{d}=\left(d^{(x)}, d^{(v)}, d^{(w)}, d^{(z)}, d^{(y)}\right) \quad$ as $\quad$ a directional vector, and the following solution:

$$
\begin{aligned}
& \varphi^{o}=\eta^{o}=0, \varphi^{k}=\eta^{k}=1, o \neq k, \\
& \mu^{k}=\kappa^{k}=0: k=1, \ldots, K, \\
& \zeta_{n}=\tau_{m}=\gamma_{j}=\rho_{t}=\lambda_{r}=0 \text { for }
\end{aligned}
$$

$n, m, j, t, r$. Clearly, the model (7) is a feasible problem.
The dual to the linear model (7) is as follows:
$\pi_{o}^{*}=\operatorname{Min}\left[\begin{array}{l}\sum_{n=1}^{N} h_{n} x_{n}^{o}-\sum_{m=1}^{M} u_{m} v_{m}^{o}+2 \sum_{j=1}^{J} f_{j} w_{j}^{o} \\ +\sum_{t=1}^{T} q_{t} z_{t}^{o}-\sum_{r=1}^{R} g_{r} y_{r}^{o}+\delta_{1}+\delta_{2}\end{array}\right]$
s.t.
$\sum_{n=1}^{N} h_{n} x_{n}^{k}-\sum_{m=1}^{M} u_{m} v_{m}^{k}+\sum_{j=1}^{J} f_{j} w_{j}^{k}+\delta_{1} \geq 0, k=1, \ldots, K$,
$\sum_{j=1}^{J} f_{j} w_{j}^{k}+\sum_{t=1}^{T} q_{t} z_{t}^{k}-\sum_{r=1}^{R} g_{r} y_{r}^{k}+\delta_{2} \geq 0, k=1, \ldots, K$,
$\sum_{n=1}^{N} h_{n} x_{n}^{k}+\delta_{1} \geq 0, \quad k=1, \ldots, K$,
$\sum_{t=1}^{T} q_{t} z_{t}^{k}+\delta_{2} \geq 0, \quad \quad k=1, \ldots, K$,
$\sum_{m=1}^{M} u_{m} v_{m}^{k}-\delta_{1} \geq 0, \quad k=1, \ldots, K$,
$\sum_{r=1}^{R} g_{r} y_{r}^{k}-\delta_{2} \geq 0, \quad k=1, \ldots, K$,
$h_{n} d_{n}^{(x)} \geq 1, \quad n=1, \ldots, N$,
$u_{m} d_{m}^{(v)} \geq 1, \quad m=1, \ldots, M$,
$f_{j} d_{j}^{(n)} \geq 1, \quad j=1, \ldots, J$,
$q_{t} d_{t}^{(z)} \geq 1, \quad t=1, \ldots, T$,
$g_{r} d_{r}^{()} \geq 1, \quad r=1, \ldots, R$,
$h_{n}, u_{m}, o_{t}, g_{r} \geq 0, \quad$ for all $n, m, t, r$,
$f_{j} \forall j, \delta_{1}, \delta_{2} \quad$ are free in sign.
It is noteworthy that two constraints $\sum_{m=1}^{M} u_{m} v_{m}^{k}-\delta_{1} \geq 0$ and $\sum_{r=1}^{R} g_{r} y_{r}^{k}-\delta_{2} \geq 0$ in the model (8) were considered to prevent the negative cross-efficiency score. Also, the constraints $h_{n} d_{n}^{(x)} \geq 1$, $u_{m} d_{m}^{(v)} \geq 1, \quad f_{j} d_{j}^{(w)} \geq 1, \quad q_{t} d_{t}^{(z)} \geq 1$, $g_{r} d_{r}^{(y)} \geq 1$ are a guarantees to avoid zero weights. The optimal objective value of the model (8), i.e. $\pi_{o}^{*}$, is more than zero.
Let $\quad h_{n}^{*(o)}, u_{m}^{*(o)}, f_{j}^{*(o)}, q_{t}^{*(o)}, g_{r}^{*(o)} \forall n, m, j, t, r$ be the obtained optimal weights from the model (8) for $D M U_{o}$. Therefore, the cross efficiency for the whole two-stage
process of $D M U_{k}: k=1, \ldots, K$ and its components are defined as:

$$
\begin{align*}
& \pi_{k}^{*(o) \text { overall }}=\frac{\sum_{m=1}^{M} u_{m}^{*(o)} v_{m}^{k}+\sum_{r=1}^{R} g_{r}^{*(o)} y_{r}^{k}-\delta_{1}^{*}-\delta_{2}^{*}}{\sum_{n=1}^{N} h_{n}^{*(o)} x_{n}^{k}+2 \sum_{j=1}^{J} f_{j}^{*(o)} w_{j}^{k}+\sum_{t=1}^{T} q_{t}^{*(o)} z_{t}^{k}}  \tag{9}\\
& \pi_{k}^{*(o) \text { Stage } 1}=\frac{\sum_{m=1}^{M} u_{m}^{*(o)} v_{m}^{k}-\delta_{1}^{*}}{\sum_{n=1}^{N} h_{n}^{*(o)} x_{n}^{k}+\sum_{j=1}^{J} f_{j}^{*(o)} w_{j}^{k}}  \tag{10}\\
& \pi_{k}^{*(o) \text { Stage } 2}=\frac{\sum_{r=1}^{R} g_{r}^{*(o)} y_{r}^{k}-\delta_{2}^{*}}{\sum_{j=1}^{J} f_{j}^{*(o)} w_{j}^{k}+\sum_{t=1}^{T} q_{t}^{*(o)} z_{t}^{k}} \tag{11}
\end{align*}
$$

According to the constraints, $\sum_{n=1}^{N} h_{n} x_{n}^{k}+\delta_{1} \geq 0, \quad \sum_{m=1}^{M} u_{m} v_{m}^{k}-\delta_{1} \geq 0$, and
$\sum_{n=1}^{N} h_{n} x_{n}^{k}-\sum_{m=1}^{M} u_{m} v_{m}^{k}+\sum_{j=1}^{J} f_{j} w_{j}^{k}+\delta_{1} \geq 0$, we have $0<\frac{\sum_{m=1}^{M} u_{m}^{*} v_{m}^{k}-\delta_{1}^{*}}{\sum_{n=1}^{N} h_{n}^{*} x_{n}^{k}+\sum_{j=1}^{J} f_{j}^{*} w_{j}^{k}} \leq 1$. Therefore, for definition (10), we get $0<\pi_{k}^{*(o) \text { Stagel }} \leq 1 \quad$ for $\quad o, k=1, \ldots, K$. Similarly, regarding the second, fourth and sixth constraints of the model (8), for definition (11), we have $0<\pi_{k}^{*(o) \text { Stage } 2} \leq 1$ for $o, k=1, \ldots, K$. For the overall efficiency, according to the constraints set of the model (8), we have $0<\pi_{k}^{*(o) \text { Vverall }} \leq 1, \forall o, k$.
Therefore, $D M U_{o}$ will be efficient in general if $\pi_{k}^{*(o) \text { overall }}=1$; otherwise, it will be inefficient. Moreover, the first and the second stages of $D M U_{o}$ will be efficient if $\quad \pi_{k}^{*(o) \text { Stage } 1}=1, \quad$ and $\quad \pi_{k}^{*(o) S t a g e 2}=1$. An interesting point to note is the relationship between the overall efficiency and each of the components of a two-stage process. In
other words, a two-stage process is efficient as a whole when both of its components are efficient.
So, the overall cross-efficiency for $D M U_{k}: k=1, \ldots, K \quad$ is defined as follows:

$$
\begin{equation*}
\tilde{\pi}_{k}^{* O v e r a l l}=\frac{1}{k} \sum_{o=1}^{K} \pi_{k}^{*(o) O v e r a l l} \tag{12}
\end{equation*}
$$

Also, the cross-efficiency value for each component of $D M U_{k}: k=1, \ldots, K$ is defined as follows:
$\tilde{\pi}_{k}^{* S t a g e 1}=\frac{1}{k} \sum_{o=1}^{K} \pi_{k}^{*(o) \text { Stage } 1}$
$\tilde{\pi}_{k}^{* S t a g e 2}=\frac{1}{k} \sum_{o=1}^{K} \pi_{k}^{*(o) \text { Stage 2 }}$
According to the above definitions, $\pi_{k}^{* O v e r a l l}, \pi_{k}^{* S t a g e 1}$, and $\pi_{k}^{* S t a g e 2}$ are the average cross-efficiencies obtained with the weights of all decision-making units. Therefore, the cross-efficiencies defined above also belong to $(0,1]$.

## 4. An application to industrial production in China

Nowadays, one of the most significant problems that many countries encounter is increasing industrial pollution. This problem leads to environmental pollution and causes harmful effects on the health of people in society. Therefore, in the past decade, researchers have drawn engaged in recycling issue in the manufacturing industry. China is one of the countries that has made great efforts in this direction. Regarding the importance of the recycling process, an appropriate model that can properly evaluate such systems and detect their strength and weakness is critically important. Now, to analyze the proposed method, the performance of 30 industrial production centers in China which have a two-stage structure following Figure 2 is evaluated in this section.


Figure 2- Structure of the industrial productions process

The inputs and outputs of each of the components of the two-stage process depict as follows:

## * Stage 1: Production stage

Inputs:
Labor ( $x_{1}$ ), Energy ( $x_{2}$ ), Capital ( $x_{3}$ ),
Undesirable outputs:
Wastewater ( $w_{1}$ ), Solid waste $\left(w_{2}\right)$,
Waste gas ( $w_{3}$ ),
Desirable output:
Gross industrial products ( $v$ ),

* Stage 2: Pollution treatment stage Inputs:
Investment ( $z$ ), Wastewater ( $w_{1}$ ),
Solid waste ( $w_{2}$ ), Waste gas ( $w_{3}$ ),
Desirable output:
Recycled materials $(y)$.

It should be noted that intermediate measures wastewater $\left(w_{1}\right)$, waste gas ( $w_{2}$ ) and solid waste ( $w_{3}$ ) have a dual role (input and output).
In what follows, the input and output values of each component of industrial production processes in 31 regions of China are given in Table 1. (See Wu et al. [22]).
According to data in Table 1, the directional efficiency and the crossefficiency for each $D M U_{k}(k=1, \ldots, K)$ were evaluated by models (8), (12), (13) and (14) and the results obtained are given in Table 2. In this example, the vector of direction $\vec{d}=\left(x_{o}, v_{o}, w_{o}, z_{o}, y_{o}\right) \quad$ is considered. In other words, the results were obtained in direction of reducing inputs and undesirable outputs and increasing desirable outputs.

Table 1- Data for the industrial production processes in China

| DMUs | $x_{1}$ | $x_{2}$ | $x_{3}$ | $v$ | $w_{1}$ | $w_{2}$ | $w_{3}$ | $z$ | $y$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{1}$ | 124.15 | 6954 | 22750.58 | 13699.84 | 8198 | 4750 | 1269 | 1.9026 | 3.43658 |
| $\mathbf{2}$ | 148.91 | 6818 | 14584.31 | 16751.82 | 19680 | 7686 | 1862 | 8.32203 | 19.26504 |
| $\mathbf{3}$ | 344.67 | 27531 | 24943.75 | 31143.29 | 114232 | 56324 | 31688 | 10.67334 | 107.1801 |
| $\mathbf{4}$ | 219.88 | 16808 | 18505.94 | 12471.33 | 49881 | 35190 | 18270 | 23.47653 | 42.63718 |
| $\mathbf{5}$ | 125.19 | 16820 | 14691.38 | 13406.11 | 39536 | 27488 | 16996 | 11.70925 | 27.23754 |
| $\mathbf{6}$ | 401.74 | 20947 | 29076.78 | 36219.42 | 71521 | 26955 | 17273 | 14.25687 | 32.80902 |
| $\mathbf{7}$ | 139.81 | 8297 | 10196.15 | 13098.35 | 38656 | 8240 | 4642 | 6.2945 | 39.16633 |
| $\mathbf{8}$ | 147.6 | 11234 | 10471.17 | 9535.15 | 38921 | 10111 | 5405 | 4.22225 | 32.34714 |
| $\mathbf{9}$ | 291.62 | 11201 | 27555.88 | 30114.41 | 36696 | 12969 | 2448 | 4.11153 | 17.03791 |
| $\mathbf{1 0}$ | 1153.88 | 25774 | 66134.06 | 92056.48 | 26376 | 31213 | 9064 | 15.52205 | 218.9749 |
| $\mathbf{1 1}$ | 857.58 | 16865 | 47282.79 | 51394.2 | 217426 | 20434 | 4268 | 11.39896 | 286.3867 |
| $\mathbf{1 2}$ | 264.87 | 9707 | 15930.28 | 18732 | 70971 | 17849 | 9158 | 4.51817 | 56.69216 |
| $\mathbf{1 3}$ | 411.75 | 9809 | 16058.7 | 21901.23 | 124168 | 13507 | 7487 | 12.84866 | 37.50288 |
| $\mathbf{1 4}$ | 199.16 | 6355 | 8637.45 | 13883.06 | 72526 | 9812 | 9407 | 5.95067 | 59.34731 |
| $\mathbf{1 5}$ | 931.5 | 34808 | 53761.28 | 83851.4 | 208257 | 43837 | 16038 | 36.4491 | 187.1898 |


| $\mathbf{1 6}$ | 479.27 | 21438 | 23467.42 | 3495.53 | 150406 | 22709 | 10714 | 12.07734 | 74.39088 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{1 7}$ | 294.97 | 15138 | 20894.32 | 21623.12 | 94593 | 13865 | 6813 | 24.24997 | 82.28357 |
| $\mathbf{1 8}$ | 272.44 | 14880 | 13038.95 | 19008.83 | 95605 | 14673 | 5773 | 13.43145 | 90.12068 |
| $\mathbf{1 9}$ | 1568 | 26908 | 62626.9 | 85824.64 | 187031 | 24092 | 5456 | 20.90697 | 62.42653 |
| $\mathbf{2 0}$ | 150.51 | 7919 | 8667.45 | 9644.13 | 165211 | 14520 | 6232 | 9.16614 | 51.02334 |
| $\mathbf{2 1}$ | 12.44 | 1359 | 1621.38 | 1381.25 | 5782 | 1360 | 212 | 0.41153 | 3.16232 |
| $\mathbf{2 2}$ | 146.56 | 7856 | 8099.01 | 9143.25 | 45180 | 10943 | 2837 | 6.83182 | 29.1366 |
| $\mathbf{2 3}$ | 351.67 | 17892 | 22564.76 | 23147.38 | 93444 | 20107 | 11239 | 7.00433 | 45.78465 |
| $\mathbf{2 4}$ | 80.3 | 8175 | 5960.13 | 4206.37 | 14130 | 10192 | 8188 | 6.51415 | 17.91425 |
| $\mathbf{2 5}$ | 92.6 | 8674 | 9611.09 | 6464.63 | 30926 | 10978 | 9392 | 10.33956 | 65.45546 |
| $\mathbf{2 6}$ | 151.08 | 8882 | 14688.7 | 11199.8 | 45487 | 13510 | 6892 | 25.22795 | 29.34996 |
| $\mathbf{2 7}$ | 71.34 | 5923 | 6487.35 | 4882.68 | 15325 | 6252 | 3745 | 13.63106 | 22.41208 |
| $\mathbf{2 8}$ | 20.09 | 2568 | 3053.61 | 1481.99 | 9031 | 3952 | 1783 | 0.97472 | 5.51878 |
| $\mathbf{2 9}$ | 29.04 | 3681 | 3293.16 | 1924.39 | 21977 | 16324 | 2465 | 2.9096 | 10.07503 |
| $\mathbf{3 0}$ | 60.18 | 8290 | 7911.97 | 5341.9 | 25413 | 9310 | 3914 | 6.67628 | 22.21873 |

Table 2- Directional Efficiency and Cross-Efficiency Results

| Units | Directional Efficiency |  |  | Cross-Efficiency |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Overall | Stage 1 | Stage 2 | Overall | Rank | Stage 1 | Rank | Stage 2 | Rank |
| 1 | 0.6150 | 1 | 0.2396 | 0.6283 | 6 | 0.7740 | 6 | 0.1400 | 25 |
| 2 | 0.7572 | 1 | 0.2782 | 0.6507 | 5 | 0.9263 | 2 | 0.2163 | 17 |
| 3 | 0.4379 | 0.5143 | 0.3139 | 0.3613 | 20 | 0.4227 | 21 | 0.2363 | 14 |
| 4 | 0.2012 | 0.3073 | 0.1192 | 0.2120 | 29 | 0.2880 | 28 | 0.1153 | 28 |
| 5 | 0.3051 | 0.4847 | 0.1557 | 0.2700 | 26 | 0.3790 | 24 | 0.1087 | 30 |
| 6 | 0.5012 | 0.7577 | 0.1211 | 0.4423 | 13 | 0.6253 | 10 | 0.1103 | 29 |
| 7 | 0.8033 | 0.9002 | 0.3846 | 0.5560 | 9 | 0.6703 | 8 | 0.3467 | 7 |
| 8 | 0.3927 | 0.4313 | 0.3350 | 0.4093 | 16 | 0.4520 | 19 | 0.3020 | 10 |
| 9 | 0.7611 | 1 | 0.2254 | 0.7063 | 4 | 0.8990 | 4 | 0.1877 | 20 |
| 10 | 1 | 1 | 1 | 0.9617 | 1 | 0.9977 | 1 | 0.8753 | 2 |
| 11 | 0.8875 | 0.8080 | 1 | 0.7377 | 3 | 0.6390 | 9 | 0.9450 | 1 |
| 12 | 0.4609 | 0.5185 | 0.3745 | 0.4783 | 12 | 0.5383 | 14 | 0.3297 | 8 |
| 13 | 0.7216 | 0.8606 | 0.1735 | 0.4010 | 18 | 0.5383 | 15 | 0.1557 | 24 |
| 14 | 0.9042 | 1 | 0.3997 | 0.4910 | 11 | 0.5530 | 12 | 0.3580 | 6 |
| 15 | 0.8936 | 1 | 0.3423 | 0.6107 | 7 | 0.7793 | 5 | 0.3163 | 9 |
| 16 | 0.1383 | 0.1070 | 0.2320 | 0.1423 | 30 | 0.0783 | 30 | 0.2450 | 13 |
| 17 | 0.454 | 0.5216 | 0.3527 | 0.4333 | 14 | 0.5443 | 13 | 0.2833 | 11 |
| 18 | 0.7625 | 0.8590 | 0.4186 | 0.5107 | 10 | 0.5657 | 11 | 0.4000 | 4 |
| 19 | 0.6512 | 1 | 0.1743 | 0.6070 | 8 | 0.7707 | 7 | 0.1763 | 22 |
| 20 | 0.3381 | 0.4304 | 0.2237 | 0.2913 | 24 | 0.3370 | 26 | 0.2093 | 18 |
| 21 | 1 | 1 | 1 | 0.7673 | 2 | 0.9077 | 3 | 0.4397 | 3 |
| 22 | 0.3995 | 0.4895 | 0.2646 | 0.4183 | 15 | 0.5133 | 16 | 0.2533 | 12 |
| 23 | 0.3597 | 0.4538 | 0.2373 | 0.4010 | 17 | 0.4880 | 17 | 0.2083 | 19 |
| 24 | 0.2844 | 0.3583 | 0.2062 | 0.2493 | 27 | 0.3070 | 27 | 0.1587 | 23 |
| 25 | 0.4131 | 0.3768 | 0.4675 | 0.3683 | 19 | 0.3377 | 25 | 0.3900 | 5 |
| 26 | 0.3486 | 0.4529 | 0.1931 | 0.2810 | 25 | 0.4443 | 20 | 0.1193 | 27 |
| 27 | 0.3976 | 0.4794 | 0.2696 | 0.3153 | 23 | 0.4540 | 18 | 0.1847 | 21 |
| 28 | 0.4311 | 0.4826 | 0.3666 | 0.3550 | 21 | 0.4147 | 22 | 0.2287 | 15 |
| 29 | 0.2874 | 0.3509 | 0.2215 | 0.2123 | 28 | 0.2623 | 29 | 0.1357 | 26 |
| 30 | 0.3574 | 0.4372 | 0.2472 | 0.3287 | 22 | 0.3990 | 23 | 0.2203 | 16 |

By referring to definitions (9), (10), and (11), $D M U_{k}(k=1, \ldots, K)$ is said to be efficient if and only if its efficiency score is equal to one. Therefore, the efficiency score of one in columns two, three and four, respectively, show which DMU is overall efficient or each of its subsections is efficient. For example, the first stage of units $1,29,10,14,15,18$, and 21 are efficient while the second stage of units 10,11 , and 21 are efficient. It should be noted that a unit is overall efficient when both its subsections are efficient. For this reason, the second column shows that only two units 10 and 21 among the others are overall efficient. Columns two and three show that unit 16 has the least efficiency score among other units while unit 4 has the least efficiency score in the fourth column.
By using the obtained optimal weights, the cross-efficiencies were calculated. The fifth to tenth columns show crossefficiency scores and ranks for the whole two-stage structure of $D M U_{k}(k=1, \ldots, K)$ and each of its subsections. The cross-efficiencies results show that unit 10 has the first rank on the whole. It means that it has the best evaluation among others. Unit 10 has the first rank in stage 1 while it has the
second rank in stage 2. Unit 11 has the first rank in the second stage. In the other words, generally, unit 10 has good performance among all units. Columns six and eight show that unit 16 has the last rank while the tenth column shows that unit 5 has the last rank. It means that the mentioned units do not have good performance among 30 units.
The scattering of the cross-efficiency score for the intended two-stage process and each of its components is well in Figure 3. As we know, the overall efficiency of twostage structures is always a value between the efficiencies of its components. The graphs in Figure 3 show this well.
The optimal weights corresponding to model (8) are provided in Table 3.
As you can see in Table 3, the optimal weight of none of the units is zero. This is one of the strengths of the proposed model that was mentioned earlier. Variables $\delta_{1}$ and $\delta_{1}$, which correspond to the convexity restrictions of stages 1 and 2 in the model (7), except for a few cases, have negative values. The positive or negative nature of this variable means increasing or decreasing returns to scale, which is not the subject of discussion in this research.


Figure 3- The score of Cross-efficiencies

Table 3- The set of optimal weights

| Units | $h^{\left(x_{1}\right)}$ | $h^{\left(x_{2}\right)}$ | $h^{\left(x_{3}\right)}$ | $U$ | $q$ | $f^{\left(w_{1}\right)}$ | $f^{\left(w_{2}\right)}$ | $f^{\left(w_{3}\right)}$ | $g$ | $\delta_{1}$ | $\delta_{2}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 0.027427 | 0.000144 | 0.000044 | 0.000615 | 2.963176 | 0.290987 | 0.000198 | 0.000211 | 0.000788 | -0.607900 | -1.219400 |
| 2 | 0.019404 | 0.000147 | 0.000069 | 0.000439 | 0.120163 | 0.055188 | 0.000051 | 0.000130 | 0.000537 | -0.529600 | -0.049500 |
| 3 | 0.004341 | 0.000036 | 0.000040 | 0.000104 | 0.093691 | 0.011357 | 0.000009 | 0.000018 | 0.000032 | -0.106400 | -0.038600 |
| 4 | 0.004548 | 0.000059 | 0.000054 | 0.000131 | 0.202920 | 0.023454 | 0.000020 | 0.000028 | 0.000055 | -0.210300 | 0.074200 |
| 5 | 0.009375 | 0.000059 | 0.000068 | 0.000206 | 0.377452 | 0.036714 | 0.000025 | 0.000036 | 0.000059 | -0.231600 | -0.155300 |
| 6 | 0.013929 | 0.000048 | 0.000034 | 0.000240 | 0.280768 | 0.030479 | 0.000020 | 0.000037 | 0.000058 | 0.332000 | 0.096400 |
| 7 | 0.038373 | 0.000121 | 0.000776 | 0.001135 | 0.158869 | 0.037605 | 0.000026 | 0.000121 | 0.000215 | -0.692900 | -0.065400 |
| 8 | 0.006775 | 0.000089 | 0.000096 | 0.000234 | 0.236841 | 0.038407 | 0.000026 | 0.000099 | 0.000185 | -0.359600 | -0.097500 |
| 9 | 0.020161 | 0.000089 | 0.000036 | 0.000383 | 0.370631 | 0.058693 | 0.000043 | 0.000077 | 0.000409 | 0.076500 | -0.152500 |
| 10 | 0.000867 | 0.000039 | 0.000015 | 0.000064 | 0.064424 | 0.018146 | 0.000038 | 0.000032 | 0.000110 | -0.088000 | -0.026500 |
| 11 | 0.001166 | 0.000059 | 0.000021 | 0.000104 | 0.087727 | 0.016613 | 0.000005 | 0.000049 | 0.000420 | -0.129400 | -0.036100 |
| 12 | 0.003775 | 0.000103 | 0.000063 | 0.000152 | 0.221329 | 0.024814 | 0.000014 | 0.000056 | 0.000109 | -0.259300 | -0.091100 |
| 13 | 0.002429 | 0.000102 | 0.001028 | 0.000876 | 0.077829 | 0.026665 | 0.000008 | 0.000218 | 0.000134 | -0.997300 | -0.032000 |
| 14 | 0.005021 | 0.000157 | 0.001859 | 0.001402 | 0.168048 | 0.025771 | 0.000014 | 0.000102 | 0.000106 | -1.595200 | -0.069200 |
| 15 | 0.001074 | 0.000029 | 0.000293 | 0.000244 | 0.027436 | 0.007255 | 0.000005 | 0.000023 | 0.000062 | -0.261600 | -0.011300 |
| 16 | 0.002087 | 0.000047 | 0.000312 | 0.000286 | 0.093296 | 0.013443 | 0.000007 | 0.000044 | 0.000093 | -0.318500 | 0.042500 |
| 17 | 0.003390 | 0.000066 | 0.000048 | 0.000135 | 0.041237 | 0.016942 | 0.000011 | 0.000072 | 0.000147 | -0.209500 | -0.017000 |
| 18 | 0.003671 | 0.000067 | 0.000709 | 0.000610 | 0.074452 | 0.018242 | 0.000010 | 0.000068 | 0.000173 | -0.633100 | -0.030600 |
| 19 | 0.000638 | 0.000037 | 0.000016 | 0.000086 | 0.047831 | 0.016019 | 0.000006 | 0.000042 | 0.000416 | -0.084300 | 0.050700 |
| 20 | 0.006644 | 0.000126 | 0.000115 | 0.000239 | 0.200652 | 0.019599 | 0.000006 | 0.000069 | 0.000160 | -0.273300 | -0.082600 |
| 21 | 0.080386 | 0.000736 | 0.000617 | 0.002391 | 18.104836 | 0.948671 | 0.000173 | 0.000735 | 0.004717 | $-2.697800$ | -7.450700 |
| 22 | 0.006823 | 0.000127 | 0.000123 | 0.000278 | 0.146374 | 0.034321 | 0.000022 | 0.000091 | 0.000352 | -0.402600 | -0.060200 |
| 23 | 0.002844 | 0.000056 | 0.000044 | 0.000110 | 0.230469 | 0.021841 | 0.000011 | 0.000050 | 0.000089 | -0.179800 | -0.094800 |
| 24 | 0.012453 | 0.000122 | 0.000168 | 0.000370 | 0.409473 | 0.055821 | 0.000071 | 0.000098 | 0.000122 | -0.593200 | -0.168500 |
| 25 | 0.010799 | 0.000115 | 0.000104 | 0.000289 | 0.096716 | 0.027960 | 0.000032 | 0.000091 | 0.000106 | -0.394300 | -0.039800 |
| 26 | 0.010494 | 0.000113 | 0.000068 | 0.000282 | 0.039639 | 0.034072 | 0.000025 | 0.000156 | 0.000145 | -0.393900 | -0.016300 |
| 27 | 0.017711 | 0.000169 | 0.000154 | 0.000472 | 0.073362 | 0.046774 | 0.000065 | 0.000160 | 0.000267 | -0.699700 | -0.030200 |
| 28 | 0.049776 | 0.000389 | 0.000327 | 0.001121 | 1.843319 | 0.181199 | 0.000111 | 0.000253 | 0.000561 | -1.234400 | -0.758600 |
| 29 | 0.034435 | 0.000272 | 0.000304 | 0.000790 | 0.947830 | 0.099255 | 0.000069 | 0.000061 | 0.000406 | -0.768300 | -0.390100 |
| 30 | 0.017523 | 0.000121 | 0.000126 | 0.000412 | 0.208405 | 0.045007 | 0.000039 | 0.000107 | 0.000255 | -0.445200 | -0.085800 |

## 5. Conclusions

Evaluating cross-efficiency and solving its two fundamental problems, i.e. nonuniqueness of efficiency value and zero coefficients, has been the basis of various studies by researchers in recent years. This paper studies the evaluation of the twostage network structures and their components based on cross-efficiency. For this purpose, the directional distance function under the assumption of variable returns to scale has been used, which is the point of distinction between the proposed model and the previously introduced methods. The intended two-stage system
consists of undesirable factors. Therefore, for handling the desirable and undesirable outputs, the weak disposability assumption was used. Two restrictions were also considered to prevent negative crossefficiency. The proposed model can reduce the zero coefficients which is one of its significant advantages. For further analysis, the performance of the industrial productions of 30 regions in China based on the cross-efficiency is examined.

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Amirteimoori, et al./ IJDEA Vol.10, No.3, (2023), 43-56


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