

Research Article

Improving Speaking Competence through Self-Talk: A Diary Study of an Iranian EFL Learner

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Abstract

Although there have been numerous studies investigating the role of selftalk in the literature, no research, to date, investigated diaries of an EFL learner who used these techniques to clarify how self-talk can aid EFL learners to improve their speaking competence without language partners in a real context. The present study was a qualitative diary case study. The researchers attempted to use participant's diaries and transcriptions of his self-talk tasks to figure out how self-talk aided Mahan (participant's first name) to improve his speaking competence eight months. The participant was an Iranian male EFL learner at the age of 22. His mother tongue was Azeri and he was an advanced level EFL learner. The participant took English classes for seven years. But his speaking practice was only limited to classroom context. Mahan failed his advanced level term due to his poor speaking competence. The participant was trained to use self-talk in his EFL classes and outside his EFL contexts to ameliorate his speaking competence and he consented to do so for eight months. Going through the diary entries, the researchers came up with two emerging themes namely: Mahan's two I positions based on Dialogical Self Theory were in agreement with each other and Mahan's both I positions were in disagreement with each other. As a result, his speaking competence significantly improved during this period of time. The findings offer implications for L2 researchers and teachers.

Keywords: diary study, fluency, IELTS speaking, self-assessment, speaking competence, self-talk

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1. Introduction

A particular type of intrapersonal communication is self-talk (Ayni et al., 2025; Vocate, 2012). Self-talk is defined as "Self-directed or self-referent speech (either silent or aloud) that serves a variety of self-regulatory and other functions" (Brinthaupt, 2019, para. 7). Some scholars have different perspectives on the definition of self-talk (e.g., Bunker et al., 1993; Theodorakis et al., 2001; Goffena, et al., 2025; Hardy et al., 1996). Among these scholars, Theodorakis et al. (2000) defined self-talk as "what people say to themselves either out loud or as a small voice inside their head" (p.754). Self-talk (Orvell et al., 2021) has various models such as silent talk, out loud talk, private speech, and inner speech. These models can aid foreign language learners to produce better-quality responses for classroom speaking tasks, interviews, and interpersonal communications with native and non-native speakers who utter that target language (Molnar, 2025; Zhou et al., 2021).

According to Daly et al. (1995), positive self-talk strategies can aid students to achieve and maintain high levels of fluency. On the other hand, negative self-talk can cause cognitive anxiety (Hatzigeorgiadis & Biddle, 2008) for EFL learners. Negative self-talk can demotivate students. These negative feelings (e.g., anxiety, stress) can act like Krashen's affective feelings for EFL learners (Du, 2009). In a similar vein, Borrajo et al. (2024) investigated the relationship between emotional intelligence, stress, and negative self-talk in runners. The findings of this study have revealed that stress and emotional intelligence are related to the use of negative self-talk.

Self-talk research has always been so popular in numerous domains of developmental (e.g., Diaz & Berk, 2014; Naderirad et al., 2024; Rose et al., 2022), educational (e.g., Deniz, 2009), and clinical (e.g., Schwartz & Caramoni, 1989; Theodorakis et al., 2001) psychology (Oleś et al., 2020) and several other domains that self-talk research has played an important role. While the importance of the self-talk in learning process is well recognized (Ayni et al., 2025), it is essential to acknowledge the role that teachers' self-efficacy plays in enhancing students' language ability (Khabazian & Kashef, 2025). The Self-Talk Scale (STS) measures various kinds of self-reported self-talk (e.g., self-criticism, self-reinforcement, self-management, and social assessment) which are used for both positive and negative conditions (Brinthaupt et al., 2009).

2. Literature Review

2.1. Dialogical Self Theory

Dialogical Self Theory studies the self as a "society of mind". It is neither a mini-theory nor a grand theory, but rather a "bridging theory" (Hermans, 2023). Furthermore, it crosses the divisive bounds of disciplines and subdisciplines so that new and unexpected linkages between these disciplines are created (Hermans & Gieser, 2011). In a world that is increasingly interconnected and globalized, individual and social roles become increasingly dense, heterogeneous, and even conflicting. Based on Dialogical Self Theory, the individuals shift from one I-position to another I-position in a dialogical self (Meijers & Hermans, 2018).

In order to have self-talk, learners should take at least two points of view or two *I positions* as *I position* 1 and *I position* 2 (Weintraub, 2024). This is the main perspective of Dialogical Self Theory (Hermans & Gieser, 2011). Even learners can name these *I positions*. From another perspective, according to Hermans (2002), "The Dialogical Self works as a society with oppositions, conflicts, negotiation, cooperation and coalition between *I positions*. As society becomes more heterogenous, more relatively autonomous spatial domains emerge in the self" (p. 147). Self-assessment is one of the most impactful processes in student learning (Otero-Saborido et al., 2021). A foreign language learner's self-assessment is a supportive and practical task for foreign language learners. Self-assessment is a vital part of the learner-centered approach (Qasem, 2020).

In the present study, the participant used his recorded utterances and their transcriptions to correct his possible mistakes. The participant could only recognize and correct his mistakes not errors. According to Amara (2015), mistakes can be corrected by foreign language learners but errors need learning. Mistakes can be made due to carelessness or poor judgment (Brown, & Lee, 2015). However, an error is a deviation from accuracy (Schemper, 2003).

In this study, the participant was asked to use two *I positions* based on Diological Self Theory. This theory aided the participant to have intrapersonal communication and explained his different points of view about various IELTS speaking standard questions. The present diary study was guided by the following research question on a student's self-talk and self-assessment diaries.

RQ: How can self-talk aid an Iranian EFL learner to improve his speaking competence?

3. Method

3.1. Design

A qualitative case study is the design of the present study. A diary case study is a research method that collects qualitative information and data by having participants record their language learning experiences (Dörnyei, 2007). Furthermore, a diary study can be completed according to the participant's schedules, this approach allows for great flexibility in qualitative research (Mackey, & Gass, 2015). In this type of study, research questions should interest researchers and participants (Hatch, & Lazaraton, 1991). Therefore, the present study's research question captured researchers' presuppositions and fascinated the participant.

3.2. Participant

Mahan, an adult male EFL learner, consented to participate in this study. The participant provided informed consent to participate in the study, indicating his voluntary agreement to take part in the research. His mother tongue was Azeri, and he was a 22-year-old Iranian EFL learner. Mahan took part in EFL classes in the Aflakian Institute for many years. Despite his active participation in English language classes doing his homework and cooperating with his classmates and instructors, his speaking competence as well as his other skills and subskills did not improve. He could not enhance his speaking ability for five years and failed his Advanced level final exam only because of poor results on the speaking subsection, and this issue is not specific to Mahan. Because of the limited teaching time to have face-to-face conversations, it is a common challenge among language learners in Iran. The researchers, as his EFL instructors, had two meetings with him to figure out his problem and to find out why there was a gap between his speaking score and his other skills scores (e.g., reading, writing, and listening). Mahan in these friendly meetings mentioned that he could not improve his speaking because he did not have enough chance to speak English in his classes for several semesters. He further explained that in his class there were 15 students and each student could only participate in a few speaking tasks for approximately twenty minutes during a term. Unfortunately, he did not have friends or partners who could aid him with face-to-face conversation out of the classroom context. It is worth mentioning that, unlike second language learning, foreign language learning input and output are limited to classroom context (Lightbown & Spada, 2013).

3.3. Instruments

In this qualitative research, Herman's Dialogical Self Theory was utilized to clarify important aspects of the theory for the participant. The

Participant's audio transcriptions were used for data analysis. Furthermore, the researchers used the self-talk logs/notes, Mahan's self-corrections, and the audio-taped talks. The researchers extracted 42 sample entries from the participant's self-talk transcriptions and used them in the present study (Appendix B).

3.4. Procedure

3.4.1. Self-talk and the Participant's *I position* Perspectives

The researchers, as his EFL instructors, suggested that Mahan initiate using self-talk and self-assessment to improve his speaking ability. For this purpose, the participant was asked to use IELTS standard questions (Cullen et al., 2014) and tried to answer these questions several times (each time explaining a new aspect of the question). The participant answered numerous standard series of IELTS questions (Appendix A). Then he was supposed to contemplate either self-criticism or self-confirmation as I position 2. For some speaking tasks, both of the participant's *I positions* confirmed each other and each explained new aspects about related questions. For other speaking tasks, Mahan's *I positions* were not on the same page and rejected each other.

3.4.2. Self-assessment in Self-talk

To have self-assessment, the participant was asked to record his utterances and then listened to his answers to correct his possible mistakes. Furthermore, in this process, Mahan frequently received feedback from his EFL instructors. For this purpose, the participant recorded and transcribed his self-talk tasks for both of his *I positions*. Mahan had out loud self-talk for each IELTS speaking topic and questions that were chosen for him by researchers. Before answering each question, participant had inner self-talk in order to practice and prepare himself for out loud self-talk. By listening to his utterances, he could observe how well he progressed and enhanced his speaking ability during these months.

3.5. Data Analysis

The criteria for the analysis of the data in the study were fluency, grammatical accuracy, rate of speech, coherence, and pronunciation. Because of using the self-talk strategy in this period, he could utter sentences with acceptable fluency, accuracy, and coherence. In the current study thematic data analysis was employed to identify the primary themes arising from Mahan's self-talk interactions and transcriptions.

4. Results

The participant's two *I positions* had different views and for some tasks agreed with each other and for some other questions these *I positions* were not on the same side. Investigating the diary entries, the researchers came up with two emerging themes: Mahan's two *I positions* were in agreement with each other and Mahan's two other *I positions* were in disagreement with each other.

4.1. Agreements Between Mahan's Two I Positions

For some speaking tasks, the participant's *I position* 1 and *I position* 2 confirmed each other. They both supplied an opinion about the research questions. To illustrate their ideas, they clarified their points of view and provided examples.

 Table 1

 Participant's Sample Self-talk (Self-confirmation), Extract No. 1 (Data 17)

Question	I position 1	I position 2
How useful will English be	I think English will play an	I think you are right. I accept
to you in your future?	important role in my future.	that English will be very
	As I want to study computer	useful for me in the future.
	science and become a	In the future, people who
	famous software engineer,	don't know the English
	this language is very	language will be considered
	worthwhile for me. We all	illiterate. English is
	know English is the	important in all fields and as
	language of computer and	I want to work with
	Internet and for people who	computer apps like Java,
	want to work as computer	learning English should be
	engineers English is a	my first priority.
	practical language.	

Extract No. 1 illustrated that the participant as *I position* 1 confirmed that English will be important for his future. *I position* 2 was in agreement with the first *I position* in that English is crucial. Each of them provided reasons and examples about their points of view. Before answering these questions, the participant had inner self-talk to prepare himself for out loud self-talk. After recording his utterances, he listened to his answers to find out about his possible mistakes. He also transcribed them in order to modify his output.

 Table 2

 Participant's Sample Self-talk (Self-confirmation), Extract No. 2 (Data 19)

Question	I position 1	I position 2
How do expensive items that younger people want to buy differ from those that older people want to buy?	For young people, appearance matters more than anything else. Because of that, they prefer to buy expensive items that are somehow attractive and eyecatching. For example, my friend wants to look handsome and attract someone's attention, so he prefers famous brands that are usually more expensive than others. In that way, he thinks that he looks different. But for older people, appearance is not really important anymore. They just prefer to buy cheap items. They don't care how they look like or what others think about them.	

Table 3Participant's Sample Self-talk (Self-confirmation), Extract No. 3 (Data 42)

Fariicipani's Sample Seij-iaik (Seij-conjirmation), Extract No. 5 (Data 42)		
Question	I position 1	I position 2
Do you think that it's better	No, I don't think so. Our	I think that way too. Family
to talk to friends, not family	family members like father	provides not only basic
about problems?	and mother are our best	needs for us but also
	friends. They always care	emotional needs. We can
	about us and we can trust	always count on them when
	them because we know they	we face problems. I don't
	love us. For example, I	mean that we shouldn't talk
	always talk to my brother	with our friends about
	about my problems and he	problems. But when it
	always helps me with all his	comes to choosing between
	heart. That's why I trust my	family members and friends,
	brother more than my	I definitely choose my
	friends.	family to talk about my
		problems.

Extract No. 2 and 3 indicate how participant's *I position* 2 validates his *I position* 1 by adding examples and further explanations about related questions. In order to have longer out-loud self-talk, participants can have even more than two *I positions* each can have a different point of view about a topic by using "I think that way too."

4.2. Disagreements between Mahan's both I Positions

Another function of self-talk that the present study focused on was self-criticism or self-disagreement. Participant's *I positions* had different opinions about some questions. In this type, *I position* 2 tried to reject claims and opinions that *I position* 1 mentioned earlier. Extract No. 4 and 5 are examples of this type.

Table 4Participant's Sample Self-talk (Self-disagreement), Extract No. 4 (Data 31)

Turrelpant 5 Sample Self tank (Self alsa greentert), Extract 170. 7 (Batta 81)		
Question	I position 1	I position 2
Do you think that people are	I think it depends on how	Well, I'm afraid I disagree
more likely to buy expensive	close they are to their	with you. Nowadays, people
items for their friends or	friends. People usually buy	are more likely to buy
themselves?	expensive items for their	expensive items for
	close friends and loved ones.	themselves because buying
	And the reason is that they	these expensive items is a
	want to show their love and	way of saving money for
	respect to their friends.	them. Like they buy a piece
	Especially when close	of jewelry and later when
	friends invite them to their	they need money, they can
	birthday party or wedding	sell these items. But if they
	ceremony, they are expected	buy expensive items for
	to buy expensive and	their friends, it's not saving
	valuable gifts. With these	anymore. That's why they
	expensive gifts, people want	prefer to buy cheap gifts for
	to show they care about their	their friends.
	friends and their friendship	
	matters.	

In order to answer the above question, self-disagreement was used. Mahan's two *I positions* had different views. His first *I position* confirmed that people buy expensive items for their friends. But as *I position* 2 he rejected the idea by uttering "Well, I'm afraid I disagree." He further mentioned that people prefer to buy expensive items for themselves.

In Extract No. 5 and 6, Mahan's *I positions* had two different views. As it was tangible, participant's *I position* 2 did not accept the first *I position's* opinions. These two *I positions* supported their own perspectives with various explanations and providing examples to support their claims.

Table 5Participant's Sample Self-talk (Self-disagreement), Extract No. 5 (Data 26)

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Question	I position 1	I position 2
Is it always necessary to	I don't think that working	Well, with all respect I
work hard in order to	hard is the only factor to	disagree with you. Let me
achieve career success?	achieve career success. Hard	explain my reason. I think
	working can play important	it's always necessary to
	role but other factors	work hard if we want to
	including talent, background	achieve success. If we are
	knowledge are crucial for	first in our career, then we
	work success. For example,	are first. But if we are
	a civil engineer, who is	second, we are nothing in
	really skillful, can design	that field. I believe that
	maps easier than engineers	discipline and hard work can
	who don't have enough	help us to manage our time
	background knowledge	and become one of the best
	about this field.	workers in our field.

Table 6Participant's Sample Self-talk (Self-disagreement), Extract No. 6 (Data 37)

Question	I position 1	I position 2
Who should pay for	Of course, private	But I don't think so.
scientific research-	companies should pay for	Governments should invest
government or private	scientific research. The	and pay for scientific
companies?	reason is that these studies	research because these
	can help companies to earn a	studies can help countries
	lot of money. Well, for	improve their economies.
	example, medical	For example, paying for
	companies invest in research	research related to
	areas related to their field	agriculture or technology.
	and then produce medicine	Another reason is that we
	for illnesses. In this way,	can't trust companies. They
	they can earn money. But I	may not be honest with
	should say that they don't	people. Let me give an
	invest money in all kinds of	example, some products are
	research. They just pay for	harmful for people and
	scientific research that is	environment but companies
	worthwhile for the	may still work on these
	company.	products because of money.

4.3. Mahan's Results of Final Exams

The total score of the final exam was 100 in Aflakian's advanced level final exam. Each skill's maximum score was 25. The minimal score required to pass the test at the Aflakian Institute was 70. Students were expected to get at least 70 to pass the advanced-level exam. In the speaking part of the exam in Aflakian, the students are supposed to answer questions in a face-to-face interaction with their EFL instructor. Furthermore, in the speaking section, the

learners' fluency, grammatical accuracy, rate of speech, coherence, and pronunciation are examined. Students who do not meet the required standards for these criteria in the speaking exam fail in their final assessment. EFL learners must perform adequately across all skills to achieve the overall passing score. After failing this level, during the next term Mahan used self-talk and self-assessment to improve his speaking competence. After eight months of using these techniques, his speaking ameliorated considerably. He could pass his final exam. Table 7 shows participant's former and later final exams scores and how participant's speaking score changed. He could pass the final exam with a score of 79, thus demonstrating the effectiveness of his self-talk learning strategy.

Table 7 *Mahan's Results of his Final Exams*

Language Skills	Failed Term	Passed Term
Reading	21	20
Listening	15	18
Speaking	10	21
Writing	20	20
Total	66	79

5. Discussion

The findings of the present study revealed that if EFL learners do not have interpersonal communication and face-to-face conversation with native or non-native people to improve their speaking competence (Fritsch et al., 2024) as Mahan, and his speaking practice is only limited to classroom activities, they can shift to intrapersonal communication (e.g., silent self-talk, out loud self-talk) in order to enhance their speaking competence. As an example of this case, the diarist, Mahan, had poor results in his advanced-level final exam and failed the exam only because of his speaking score of the exam. There was a gap between his speaking score and other skills scores (e.g., reading, writing, and listening).

After having two meetings with Mahan, the researchers, as his EFL instructors, advised him to have daily speaking practice by applying self-talk and self-assessment. The participant was supposed to answer IELTS Standard speaking questions several times, each time covering new aspects. The participant had two *I positions* so that he could have self-talk. After this period (i.e., eight months), the participant and the researchers could observe his speaking improvement. As a result of this experience, his fluency and accuracy enhanced and he could pass his final exam with a high score. Investigating the diary entries, the researchers came up with two emerging themes: Mahan's two

I positions in agreement with each other and Mahan's two *I positions* in disagreement with each other.

The findings of the study are supported by Ayni et al. (2025) in which the participants' speaking through self-talk practice improved and self-talk learning aided the participants in organizing thoughts as well as providing positive reinforcement during speaking activities. Similarly, Alnaeem (2025) reported the power of self-talk for speaking anxiety reduction among EFL learners. The findings of the study (Alnaeen, 2025) indicated that the participants had either a moderate or a high frequency of self-talk and it affected their speaking anxiety reduction.

6. Conclusions and Implications

Applying self-talk and self-assessment techniques can aid EFL learners who want to improve their speaking ability on their own (Racy & Morin, 2024). If EFL learners do not have friends to communicate with them in the target language, they can have a friend in their own mind and practice with that new *I position*. This research investigated self-talk and self-assessment through a diary study. More research could be done to investigate other types of intrapersonal communication (e.g., inner monologue) through EFL learner's diaries or other research methods and techniques. This study is not without its limitations. First of all, the study was based on the diaries of a single participant, Mahan. The insights and experiences may not represent the wider population of Iranian EFL learners. The subjectivity of self-reporting is another limitation of the present study. Mahan's self-reported data through diary entries may not completely capture the improvement of his speaking competence. Finally, the duration of the current study may not be sufficient to observe long-term changes in Mahan's speaking competence.

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Appendix A

IELTS standard questions

- 1. Has your hometown changed in recent years?
- 2. The internet allows us to stay connected with each other no matter where we are. On the other hand, it also isolates us and encourages people not to socialize. To what extent do you agree or disagree with these statements?
- 3. what did you enjoy about being a school student?
- 4. Are there famous buildings in your hometown?
- 5. Do you prefer to watch a film at cinema or at home?
- 6. How should tourists behave when they are in a different country?
- 7. Do you think that people eat healthier food than they did in the past?
- 8. Which are more popular in your country: fast food restaurants or traditional restaurants? Why do you think that is?
- 9. Do you prefer writing with a pen or using a computer?
- 10. Have you always liked the same kind of music?
- 11. How important do you think it is to have good neighbors?
- 12. What kind of books do you read for pleasure?
- 13. Do you agree that old monuments and buildings should always be preserved?
- 14. Do you think that computers will replace human teachers?
- 15. How necessary is it for tourist to learn the language of the country they are visiting?
- 16. Is it important to you to have flowers and plants in your home?
- 17. How useful will English be to you in the future?
- 18. What kind of people are most famous in your country today?
- 19. How do expensive items that younger people want to buy differ from those that older people want to buy?
- 20. Why do you think children today might be better at science than their parents?
- 21. What job would you like to have ten years from now?
- 22. Will electronic books ever completely replace printed books in the future?
- 23. Is there anything you do not like about social media?
- 24. Do you think that successful people are always happy people?
- 25. How important is it for everyone to have a goal in their personal life?
- 26. Is it always necessary to work hard in order to achieve career success?
- 27. Is it important to like people you study with?

- 28. How important is it for companies to take all customer complaints seriously?
- 29. Do you think that people are more likely to buy expensive items for their friends or for themselves?
- 30. What kinds of computer games do people play in your country?
- 31. Do you prefer to email, phone, or text your friends?
- 32. Do you agree or disagree that many young people today want to be famous?
- 33. Who should pay for scientific research government or private companies?
- 34. What are the most popular types of children's books in your country?
- 35. How much time do you spend on social media sites?
- 36. What are the most difficult jobs that people do?
- 37. Will large shopping malls continue to be popular, despite the growth of internet shopping?
- 38. Do you think that it's better to talk to friends and not family about problems?
- 39. Is it important to you to eat healthy food?
- 40. Do you think the theatre should be run as a business or as a public service?
- 41. Did you enjoy singing when you were younger? (Why? / Why not?)
- 42. Have the kinds of clothes you like changed in recent years?
- 43. Do you agree that schools should teach children how to manage money?
- 44. Do you think richer countries have a responsibility to help poorer countries?
- 45. Did you enjoy art lessons when you were a child?
- 46. Do you agree that the building people work in is more important than the colleagues they work with?
- 47. What would life be like if people didn't have to work?
- 48. When you visit other places, do you take photos or buy postcards?
- 49. What types of weather do people in your country dislike most?
- 50. Are there any important festivals in your country that celebrate a season or type of weather?
- 51. Will you watch more or fewer TV programs in the future?
- 52. Do you agree that many people nowadays are under pressure to work longer hours and take less holidays?
- 53. What is the impact on society of people having a poor work-life balance?

- 54. What is the best age for children to start computer lessons?
- 55. Which communication skills are most important when taking part in meetings with colleagues?
- 56. What are the possible effects of poor written communication skills at work?
- 57. What are the ways that social media can be used for positive purposes?
- 58. Why do some individuals post highly negative comments about other people on social media?
- 59. Why do some people find the internet addictive?
- 60. Do you think it's important to earn a large salary or to be happy in your job?
- 61. Do you think some people spend too much time on their computer these days? Why?
- 62. Pollution is a problem in many countries. What do you think governments can do about it?
- 63. Do you think that government should try to control internet or should people be able to write whatever they want?
- 64. Do you think newspapers and books will eventually disappear?
- 65. Who do you think has the most influence in your life: your family or your friends?
- 66. Describe a time that you helped someone. How did you help this person? Why?
- 67. Do most people live in houses or apartments in your country? why?
- 68. Would you say that your country is a good place to visit?
- 69. How do you feel about the amount of advertising on television?
- 70. To what extent are people influenced by advertising they see on television?
- 71. Why do people still enjoy going to cinema to watch a film?
- 72. Should film-makers be responsible for the impact their films have on people?
- 73. Is there a musical instrument that you would like to learn to play? (why?/ why not?)
- 74. Do you write more now or less than you did a few years ago? (why?)
- 75. Why do some shops provide better customer service than other people?
- 76. Why do people go to restaurants when they want to celebrate important occasions?

Appendix B

Mahan's Sample of Self-Talk Task with his Self-Assessment and Feedback

