

# Ranking of Efficiency in Context-dependent Data Envelopment Analysis with Non-discretionary Data

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## Abstract

In this paper, we use the context-dependent method for ranking decision making units with non-discretionary data in data envelopment analysis. This methodology partitions a set DMUs into the several levels of efficient frontier, then obtains the efficiency of each DMU against of every calculate efficient frontier. We calculate a ranking score for each DMU by this efficiency indexes. Therefore we can rank DMUs by this score. In the end, we use our proposed method in the numerical example.

*Keywords* : Data Envelopment Analysis, Decision Making Units, Context-dependent, Non-discretionary data, Ranking, Efficiency.

## 1 Introduction

Data envelopment analysis (DEA) is a methodology for measuring the relative efficiencies of a set of decision-making units that use multiple inputs to produce multiple outputs. The standard models assume that all inputs and outputs are crisp and can be changed at the discretion of management. While crisp input and output data are fundamentally indispensable in the standard evaluation process, input and output data in real-world problems are often imprecise or ambiguous. In addition, real-world problems may also include non-discretionary factors that are beyond the control of a *DMU*'s management.

The percentage of controllability, or the degree to which the data are discretionary, in the modified Russell model of not only calculates the relative efficiency of homogeneous decision making units, but also determines the factors contributing to inefficiency and the measure of inefficiency in inefficient DMUs. The results obtained by this model help the management to improve inefficient units with the aim of reaching the efficient units. However, these efficiency improvement methods must be possible, i.e., the management must be able to effect the expected changes, such as decreasing the inputs or increasing the outputs, within his/her area of responsibility. For instance, in evaluating bank branches, the important factors include branch area, number of staff, resources, interest received, and costs. Branch area is an almost non-discretionary input, since it cannot be decreased at will. Also, the resources of a bank branch are an almost non-discretionary output type. In order to improve an inefficient bank

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branch, the management has to increase the resources. However, it is known that the overall resources of banks are fixed; that is, the overall amount of cash available in the country is almost constant. Therefore, a bank manager cannot increase the resources of the branch at will to improve the performance of his branch, since this requires a decrease in the resources of other branches, which is only to some degree possible. Thus, the resources of a branch constitute an output that can be changed to a certain degree, and not infinitely. Therefore, it is necessary for a more accurate evaluation to precisely recognize the sphere of authority of a manager in effecting the changes and consider it in the modeling, so that the pattern presented to the inefficient units will be possible to reach.

Farzipoor Saen [8] presented a methodology for treating non-discretionary in slacks-based measure (SBM) formulation. We believe that this method is one of the best method to calculating the relative efficiency of DMUs with non-discretionary factors. Therefore, we will compare the efficiency results of our model with the efficiency results in [8].

Azizi et al. [2] proposed a pair of data envelopment analysis model to measure of relative efficiencies of decision-making units in the presence of non-discretionary factors and imprecise data. Compared to traditional , the proposed interval approach measures the efficiency of each DMU relative to the inefficiency frontier, also called the input frontier, and is called the worst relative efficiency or pessimistic efficiency. The pair of proposed interval DEA models takes into account the crisp, ordinal, and interval data, as well as non-discretionary factors, simultaneously for measurement of relative efficiencies of DMUs.

Saati et al. [15] show that considering bounded factors in DEA models results in the desertion of the concept of relative efficiency since the efficiency of the DMUs are calculated by comparing the DMUs with their lower and/or upper bounds. In addition, they present a fuzzy DEA model with discretionary and non-discretionary factors in both the input and output-oriented CCR models.

It is often necessary in real performance assessment practice to rank a group of decision mak-

ing units (DMUs) in terms of their efficiencies. Data envelopment analysis developed by charnes et al. [6] has been universally recognized as a useful tool of performance assessment, but very often more than one DMU is evaluated as DEA efficient, which makes DEA efficient units unable to be compared or ranked.

To rank DEA efficient units, quite a lot of research has been done and many ranking methodologies have been suggested in the DEA literature. For example, Andersen and Petersen [1] proposed a procedure that was later referred to as the super-efficiency method for ranking DEA efficient units. Super-efficiency refers to the DEA efficiency measured by excluding the DMU under evaluation from the constraints of DEA models and has been deeply researched in the literature [3, 7, 12, 13, 17]. Farzipoor Saen [9] developed an innovative algorithm to rank technology suppliers in the presence of non-discretionary factors from suppliers perspective Unlike the current work, ranking of DMUs with some non-discretionary factors have not studied before.

The context-dependent DEA [17, 20] is introduced to measure the relative attractiveness of a particular DMU when compared to others. Relative attractiveness depends on the evaluation context constructed from alternative DMUs. The original DEA method evaluates each DMU against a set of efficient DMUs and cannot identify which efficient DMU is a better option with respect to the inefficient DMU. This is because all efficient DMUs have an efficiency score of one. Although one can use the super-efficiency DEA model [1, 17, 19] to rank the performance of efficient DMUs, the evaluation context changes in each evaluation and the efficient DMUs are not evaluated against the same reference set.

The context-dependent DEA approach starts with clustering the DMUs and obtaining several performance levels. For this purpose, an algorithm is developed to remove the best-practice frontier to allow the remaining (inefficient) DMUs to form a new second-level best-practice frontier. If this new second frontier is removed, a third-level best-practice frontier is formed, and so on, until no DMU is left [20]. Each evaluation level represents an efficient frontier composed by DMUs in a specific performance level.

The next step of the context-dependent DEA approach after clustering the DMUs to several levels is the calculation of attractiveness and progress scores to produce a ranking at every performance level [14, 16]. When DMUs in a specific level are viewed as having equal performance, the attractiveness measure allows us to differentiate the "equal performance" based upon the same specific evaluation context. A combined use of attractiveness and progress measures can further characterize the performance of DMUs.

The objective of the present paper is to introduce a model of data envelopment analysis to measure of relative efficiencies of decision-making units (DMUs) in the presence of non-discretionary factors and a ranking methodology for DMUs is proposed. This methodology ranks DMUs by the slack-based context-dependent model with non-discretionary data.

The paper is organized as follows: in section 2, we present a slack-based context-dependent model on DEA efficiency and give a description of non-discretionary model with slacks-based measure. In section 3, we measure efficiency in context-dependent DEA with non-discretionary data. Section 4 proposes a method for ranking DMUs. Numerical examples are provided in section 5 to illustrate the proposed efficiency and ranking methodology and also the efficiency results of our proposed model is compared with model (2.5) (Farzipoor Saens model [8]). The paper is concluded in section 6.

## 2 Background

### 2.1. Slack-based context-dependent DEA

Presume that there are  $n$  DMUs, each  $DMU_o$  ( $o \in J = \{1, \dots, n\}$ ) producing a vector of outputs  $Y_o = (y_{1o}, \dots, y_{so})$  by using a vector of inputs  $X_o = (x_{1o}, \dots, x_{mo})$ . A slack-based measure (*SBM*) of efficiency [15] is introduced to evaluate the efficiency together with the slack value. The following index  $\rho$ :

$$\rho = \frac{1 - \frac{1}{m} \sum_{i=1}^m \frac{s_i^-}{x_{io}}}{1 + \frac{1}{s} \sum_{r=1}^s \frac{s_r^+}{y_{ro}}} \tag{2.1}$$

is defined in terms of the amount of slack, and has the value between 0 and 1. The *SBM* efficiency score is obtained from the following program:

$$\begin{aligned} \text{Min } \rho &= \frac{1 - \frac{1}{m} \sum_{i=1}^m \frac{s_i^-}{x_{io}}}{1 + \frac{1}{s} \sum_{r=1}^s \frac{s_r^+}{y_{ro}}} \\ \text{s.t. } \sum_{j=1}^n \lambda_j x_{ij} + s_i^- &= x_{io}, \quad i = 1, \dots, m, \\ \sum_{j=1}^n \lambda_j y_{rj} - s_r^+ &= y_{ro}, \quad r = 1, \dots, s, \\ \lambda_j, s_i^-, s_r^+ &\geq 0, \quad j = 1, \dots, n, i = 1, \dots, m, \\ &r = 1, \dots, s. \end{aligned} \tag{2.2}$$

The *SBM* efficiency score is normalized between 0 and 1.  $DMU_o$  is efficient iff  $\rho^* = 1$ , because  $\rho^* = 1$  implies that all slacks are zero and the  $DMU$  lies on the strong efficient frontier. Note that throughout this paper, when a  $DMU$  is efficient, it is dominated by no real or virtual  $DMUs$ . We defined the set of all  $DMUs$  as  $J^1$  and the set of efficient  $DMUs$  in  $J^1$  as  $E^1$ . Then the sequences of  $J^l$  and  $E^l$  are defined interactively as  $J^{l+1} = J^l - E^l$ . The set of  $E^l$  can be found as the  $DMUs$  with the optimal value  $\rho_o^l$  of 1 in the following fractional programming problem:

$$\begin{aligned} \text{Min } \rho_o^l &= \frac{1 - \frac{1}{m} \sum_{i=1}^m \frac{s_i^-}{x_{io}}}{1 + \frac{1}{s} \sum_{r=1}^s \frac{s_r^+}{y_{ro}}} \\ \text{s.t. } \sum_{j \in J^l} \lambda_j x_{ij} + s_i^- &= x_{io}, \quad i = 1, \dots, m, \\ \sum_{j \in J^l} \lambda_j y_{rj} - s_r^+ &= y_{ro}, \quad r = 1, \dots, s, \\ \lambda_j, s_i^-, s_r^+ &\geq 0, \quad j \in J^l, i = 1, \dots, m, \\ &r = 1, \dots, s. \end{aligned} \tag{2.3}$$

**Example 2.1** Suppose we have 8 DMUs with two inputs and one single output of one (see Table 1).

We define  $J^1 = \{DMU_1, \dots, DMU_8\}$  and obtain  $E^1 = \{DMU_3, DMU_4\}$  by solving (2.3). As a result the  $DMUs$  on the first level are  $DMU_3$  and  $DMU_4$ . Thereafter, we obtain  $J^2 = J^1 - E^1 =$

**Table 1:** Data and  $\rho_o^l$  of DMUs in sample.

$DMU_j$	1	2	3	4	5	6	7	8
Input 1	4	5	3	1	3	6	6	2
Input 2	4	2	1	3	3	3	4	4
$\rho_o^1$	0.500	0.550	1.000	1.000	0.667	0.417	0.375	0.625
$\rho_o^2$	0.750	1.000	-	-	1.000	0.750	0.625	1.000
$\rho_o^3$	1.000	-	-	-	-	1.000	0.833	-
Levels	3	2	1	1	2	3	4	2

$\{DMU_1, DMU_2, DMU_5, DMU_6, DMU_7, DMU_8\}$  and by solving (2.3) obtain  $E^2 = \{DMU_2, DMU_5, DMU_8\}$  then, the  $DMUs$  on the second level are  $DMU_2, DMU_5$  and  $DMU_8$ . Similarly we obtain  $J^3 = J^2 - E^2 = \{DMU_1, DMU_6, DMU_7\}$ ,  $E^3 = \{DMU_1, DMU_6\}$  and  $J^4 = E^4 = \{DMU_7\}$ . Figure 1. plots these four levels of the efficient frontiers of 8  $DMUs$ .

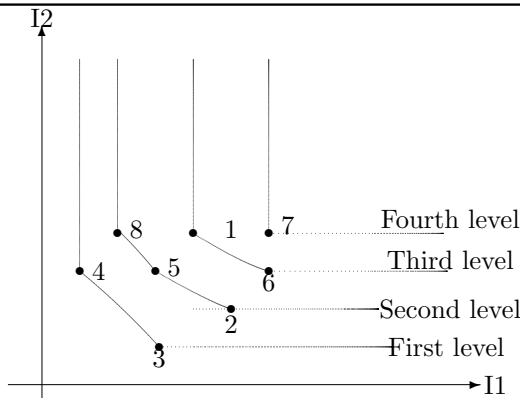


Figure 1. Efficient frontiers in different levels.

According to Morita et al. [12], the attractiveness based on the evaluation context  $E^l$  is measured with respect to the  $DMUs$  in the subset  $J^l$ . For example, the attractiveness for  $DMU_o$  based on the evaluation context  $E^l$  is obtained from the following programming problem.

$$\begin{aligned}
 Min \quad \delta_o^l &= \frac{\frac{1}{m} \sum_{i=1}^m \bar{x}_i / x_{io}}{\frac{1}{s} \sum_{r=1}^s \bar{y}_r / y_{ro}} \\
 s.t. \quad &\sum_{j \in J^l} \lambda_j x_{ij} \leq \bar{x}_i, \quad i = 1, \dots, m, \\
 &\sum_{j \in J^l} \lambda_j y_{rj} \geq \bar{y}_r, \quad r = 1, \dots, s, \\
 &\lambda_j \geq 0, \quad j \in J^l, \\
 &0 \leq \bar{x}_i \leq x_{io}, \bar{y}_r \geq y_{ro}, \quad i = 1, \dots, m, \\
 &r = 1, \dots, s.
 \end{aligned} \tag{2.4}$$

**2.2. Non-discretionary model with slacks-based measure**

Suppose that the input and output factors may each be partitioned into two subsets: discretionary (D) factors, i.e., they are controllable, and non-discretionary (ND) factors, i.e., they are not controllable. Thus,  $I = \{1, 2, \dots, m\} = I_D \cup I_{ND}$ ,  $I_D \cap I_{ND} = \emptyset$  and  $O = \{1, 2, \dots, s\} = O_D \cup O_{ND}$ ,  $O_D \cap O_{ND} = \emptyset$  Banker and Morey [3] provided the first  $DEA$  model to evaluate efficiency in the presence of input non-discretionary factors. Farzipoor Saen [8] proposed a model for non-discretionary  $SBM$ , which is presented as follows:

$$\begin{aligned}
 Min \quad \gamma &= t - \frac{1}{m} \sum_{i=1}^m \frac{s_i^-}{x_{io}} \\
 s.t. \quad &1 = t + \frac{1}{s} \sum_{r=1}^s \frac{s_r^+}{y_{ro}}, \\
 &tx_o = X\Lambda + S^-, \\
 &ty_o = Y\Lambda + S^+, \\
 &s_i^- \leq \beta_i x_{io}, \quad i = 1, \dots, m, \\
 &s_r^+ \leq \mu_r y_{ro}, \quad r = 1, \dots, m, \\
 &\Lambda \geq 0, S^- \geq 0, S^+ \geq 0, t > 0,
 \end{aligned} \tag{2.5}$$

where  $\beta_i, \mu_r$  represent parameters. Assigning values from 0 to 1, accords different degrees of discretionariness to input  $i$  with  $\beta_i = 0$  characterizing this input as non-discretionary and  $\beta_i = 1$  changing the characterization to completely discretionary. Similarly, setting  $\mu_r = 0$  consigns output  $r$  to a fixed (non-discretionary) value while allowing  $\mu_r \rightarrow \infty$ , or, equivalently, removing this constraint on  $s_r^+$  allows its value to vary in a freely discretionary manner.

**3 Context-dependent efficiency with non-discretionary data**

In this section, we apply the method used in the previous section as model (2.4). So, we have the following

model:

$$\begin{aligned}
 \text{Min } \rho &= \frac{\frac{1}{m} \sum_{i=1}^m \frac{\bar{x}_i}{x_{io}}}{\frac{1}{s} \sum_{r=1}^s \frac{\bar{y}_r}{y_{ro}}} \\
 \text{s.t. } &\sum_{j \in J^l} \lambda_j x_{ij} \leq \bar{x}_i, \quad i = 1, \dots, m, \\
 &\sum_{j \in J^l} \lambda_j y_{rj} \geq \bar{y}_r, \quad r = 1, \dots, s, \\
 &(1 - \beta_i)x_{io} \leq \bar{x}_i \leq x_{io}, \quad i = 1, \dots, m, \\
 &y_{ro} \leq \bar{y}_r \leq (1 + \mu_r)y_{ro}, \quad r = 1, \dots, s, \\
 &\lambda_j \geq 0, \quad j \in J^l.
 \end{aligned} \tag{3.6}$$

where  $\beta_i, \mu_r$  represent parameters whose values vary in  $[0,1]$ . If  $\beta_i = 0$  or  $\mu_r = 0$  then input  $i$  or output  $r$  is completely non-discretionary. Similarly, if  $\beta_i = 1$  or  $\mu_r \rightarrow \infty$  then input  $i$  or output  $r$  is completely discretionary. If  $\beta_i$  or  $\mu_r$  vary from 0 to 1 ( $\beta_i, \mu_r \in (0, 1)$ ) then different degrees of discretion are assigned to input  $i$  or output  $r$ . Note that this fractional programming problem can be transformed into a linear programming problem using the Charnes-Cooper transformation [4] as

$$\begin{aligned}
 \text{Min } \tau &= 1/m \sum_{i=1}^m \tilde{x}_i/x_{io} \\
 \text{s.t. } &\sum_{r=1}^s \tilde{y}_r/y_{ro} = s, \\
 &\sum_{j \in J^l} \Lambda_j x_{ij} \leq \tilde{x}_i, \quad i = 1, \dots, m, \\
 &\sum_{j \in J^l} \Lambda_j y_{rj} \geq \tilde{y}_r, \quad r = 1, \dots, s, \\
 &(1 - \beta_i)t x_{io} \leq \tilde{x}_i \leq t x_{io}, \quad i = 1, \dots, m, \\
 &t y_{ro} \leq \tilde{y}_r \leq (1 + \mu_r)t y_{ro}, \quad r = 1, \dots, s, \\
 &t \geq 1, \Lambda_j \geq 0, \quad j \in J^l.
 \end{aligned} \tag{3.7}$$

Let an optimal solution of (3.7) be  $(\tau^*, \tilde{x}^*, \tilde{y}^*, \Lambda^*, t^*)$ . Then we have an optimal solution of (3.6) as:

$$\rho^* = \tau^*, \lambda^* = \Lambda^*/t^*, \bar{x}^* = \tilde{x}^*/t^*, \bar{y}^* = \tilde{y}^*/t^*. \tag{3.8}$$

When obtaining the super-efficiency of  $DMU_o$  against the  $PPS$  by model (3.7), if  $DMU_o$  is out of the  $PPS$ , the following constraints imply that the  $DMU$  moves away from the  $PPS$  and does not reach level  $t$ , and model (3.7) will, therefore, be infeasible (see Figure 2).

$$\begin{aligned}
 (1 - \beta_i)t x_{io} &\leq \tilde{x}_i \leq t x_{io}, \quad (i = 1, \dots, m), \\
 t y_{ro} &\leq \tilde{y}_r \leq (1 + \mu_r)t y_{ro}, \quad (r = 1, \dots, s).
 \end{aligned}$$

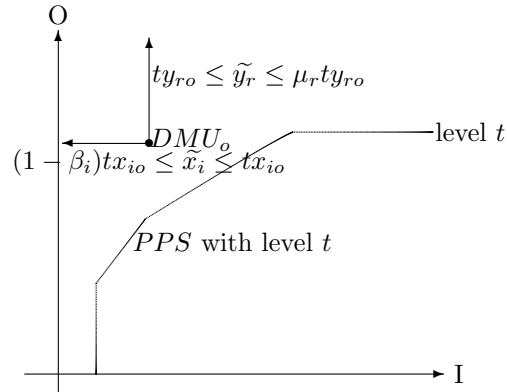


Figure 2.  $DMU_o$  against to  $PPS$  with level  $t$ .

To avoid this, these constraints are transformed to the following constraints:

$$\begin{aligned}
 t x_{io} &\leq \tilde{x}_i \leq (1 + \beta_i)t x_{io} \quad (i = 1, \dots, m), \\
 (1 - \mu_r)t y_{ro} &\leq \tilde{y}_r \leq t y_{ro} \quad (r = 1, \dots, s),
 \end{aligned}$$

where  $\beta_i, \mu_r$  represent parameters whose values vary in  $[0,1]$ . If  $\beta_i = 0$  or  $\mu_r = 0$  then input  $i$  or output  $r$  is completely non-discretionary. Similarly, if  $\beta_i \rightarrow \infty$  or  $\mu_r = 1$  then input  $i$  or output  $r$  is completely discretionary. If  $\beta_i$  or  $\mu_r$  vary from 0 to 1 ( $\beta_i, \mu_r \in (0, 1)$ ) then different degrees of discretion are assigned to input  $i$  or output  $r$ .

## 4 Proposed method for ranking all DMUs

For ranking  $DMUs$ , first we apply the slack-based context-dependent  $DEA$  model (3.7) to all  $DMUs$ . Second, the corresponding efficiency level is calculated by using the context-dependent  $DEA$  model. We assume that  $DMUs$  are divided to  $L$  levels. The optimal weight of each level is determined by the management, which is represented by  $\beta_l$  ( $l = 1, \dots, L$ ). If  $DMU_o$  belongs to level  $k$  ( $k \in \{1, \dots, L\}$ ), then we obtain the efficiency of  $DMU_o$  against level  $l$  ( $l = 1, \dots, k - 1$ ). Thus, the optimal solution of the model is calculated as follows:

$$\begin{aligned}
 \theta_{lo} &= \text{Min } 1/m \sum_{i=1}^m \tilde{x}_i/x_{io} \\
 \text{s.t. } &\sum_{r=1}^s \tilde{y}_r/y_{ro} = s, \\
 &\sum_{j \in E^l} \Lambda_j x_{ij} \leq \tilde{x}_i, \quad i = 1, \dots, m, \\
 &\sum_{j \in E^l} \Lambda_j y_{rj} \geq \tilde{y}_r, \quad r = 1, \dots, s, \\
 &(1 - \beta_i)t x_{io} \leq \tilde{x}_i \leq t x_{io}, \quad i = 1, \dots, m, \\
 &t y_{ro} \leq \tilde{y}_r \leq (1 + \mu_r)t y_{ro}, \quad r = 1, \dots, s, \\
 &0 < t \leq 1, 0 \leq \Lambda_j, \quad j \in E^l,
 \end{aligned} \tag{4.9}$$

where  $1 \leq l \leq k - 1$ .

**Note:** It is clear that  $\theta_{lo}$  ( $o \in \{1, \dots, n\}$ ) calculate the relative efficiency of decision making units in the presence of non-discretionary factors. We profess that the results of this model are better than the other methods. We will discover the advantage of our model by comparing its results with Farzipoor Saens efficiency model [8] in the numerical example section.

Then we obtain the super-efficiency of  $DMU_o$  against level  $l$  ( $l = k + 1, \dots, L$ ). So the optimal solution of the model is calculated as follows:

$$\begin{aligned}
 \phi_{lo} = \text{Min} \quad & 1/m \sum_{i=1}^m \tilde{x}_i/x_{io} \\
 \text{s.t.} \quad & \sum_{r=1}^s \tilde{y}_r/y_{ro} = s, \\
 & \sum_{j \in E^l} \Lambda_j x_{ij} \leq \tilde{x}_i, \quad i = 1, \dots, m, \\
 & \sum_{j \in E^l} \Lambda_j y_{rj} \geq \tilde{y}_r, \quad r = 1, \dots, s, \\
 & tx_{io} \leq \tilde{x}_i \leq (1 + \beta'_i)tx_{io}, \quad i = 1, \dots, m, \\
 & (1 - \mu'_r)ty_{ro} \leq \tilde{y}_r \leq ty_{ro}, \quad r = 1, \dots, s, \\
 & t \geq 1, \Lambda_j \geq 0, \quad j \in E^l,
 \end{aligned} \tag{4.10}$$

where  $k + 1 \leq l \leq L$ .

Now, we show by the following simple example that model (4.10) may be infeasible.

**Example 4.1** Suppose that we have three DMUs with two inputs and one output, where input 1 is discretionary and input 2 is non-discretionary. The data of the three DMUs are shown in Table 2.

The Farell frontier of these three DMUs is drawn in Figure 3, below:

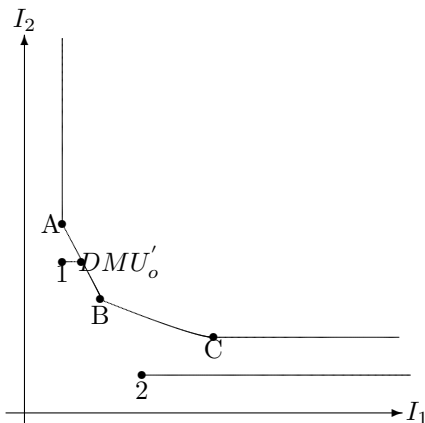


Figure.3: Farell frontier of DMUs.

For calculating the super-efficiency of  $DMU_o$  in position 1, we should obtain the non-radial projection of this DMU on the Farell frontier by increasing inputs. But, because input 2 is non-discretionary, we

cannot increase input 2. Therefore, the projection of  $DMU_o$  on the frontier is  $DMU'_o$ . So, if we run model (4.10) for  $DMU_o$ , this model is feasible and  $\varphi_{to}^* > 1$ . Now, if  $DMU_o$  is in position 2, then it cannot reach the Farell frontier by increasing input 1. So, if we run model (4.10) for  $DMU_o$  in position 2, then this model will become infeasible. In such cases, we say that  $DMU_o$  does not indicate super-efficiency in terms of input saving, since  $DMU_o$  cannot be moved onto the frontier constructed from the other DMUs via input increases. In fact  $DMU_o$  does not have input super-efficiency.

Similarly, model (4.10) may be infeasible, indicating that  $DMU_o$  does not have super-efficiency in its output.

Therefore, the case of infeasibility of model (4.10) results from the existence of the inputs and outputs discretion restrictions. In other words, the following restrictions in model (4.10) lead to infeasibility:

$$\begin{aligned}
 \tilde{x}_i &\leq (1 + \beta'_i)tx_{io}, \quad i = 1, \dots, m, \\
 (1 - \mu'_r)ty_{ro} &\leq \tilde{y}_r, \quad r = 1, \dots, s.
 \end{aligned} \tag{4.11}$$

To remove infeasibility, we introduce the deviation variable for them similar to the method proposed by Jahanshahloo et al. [11]. So, we will have:

$$\begin{aligned}
 \tilde{x}_i + n_i - p_i &= (1 + \beta'_i)tx_{io}, \quad i = 1, \dots, m, \\
 \tilde{y}_r + n'_r - p'_r &= (1 - \mu'_r)ty_{ro}, \quad r = 1, \dots, s,
 \end{aligned}$$

where  $n_i, p_i$  ( $i = 1, \dots, m$ ) and  $n'_r, p'_r$  ( $r = 1, \dots, s$ ) are the deviation weights corresponding to the weight restrictions in (4.11), and  $(1 + \beta'_i)tx_{io}$ , ( $i = 1, \dots, m$ ),  $(1 - \mu'_r)ty_{ro}$ , ( $r = 1, \dots, s$ ) are goals of weight restrictions in (4.11). If model (4.10) becomes infeasible, then a penalty should be imposed in order to have minimized deviation from the considered goals. Toward this end, if input  $i$  (or output  $r$ ) is non-discretionary ( $i \in I_{ND}$  (or  $r \in O_{ND}$ )), then constrain  $i$  (or constrain  $r$ ) will be equality in (4.11); therefore we should minimize  $n_i, p_i$  (or  $n'_r, p'_r$ ) in (4.11) simultaneously. But if input  $i$  (or output  $r$ ) is the percentage of controllability ( $i \in \%I_{ND}$  (or  $r \in \%O_{ND}$ )), then constrain  $i$  (or constrain  $r$ ) will be strict inequality in (4.11); therefore we should minimize  $p_i$  (or  $n'_r$ ) in (4.11). Thus, model (4.10) must be modified in the following form:

$$\begin{aligned}
 \phi_{lo} = \text{Min} \quad & 1/m \sum_{i=1}^m \tilde{x}_i/x_{io} + M( \sum_{i \in I_{ND}} (n_i + p_i) + \\
 & \sum_{i \in \%I_{ND}} (p_i) + \sum_{r \in O_{ND}} (n'_r + p'_r) + \sum_{r \in \%O_{ND}} (n'_r) )
 \end{aligned}$$



**Table 2:** Inputs and Output.

DMU	input 1	input 2	Output
1	1	5	1
2	2	3	1
3	5	2	1

$$s.t. \sum_{r=1}^s \tilde{y}_r / y_{ro} = s,$$

$$\begin{aligned} \sum_{j \in E^l} \Lambda_j x_{ij} &\leq \tilde{x}_i, \quad i = 1, \dots, m, \\ \sum_{j \in E^l} \Lambda_j y_{rj} &\geq \tilde{y}_r, \quad r = 1, \dots, s, \\ tx_{io} &\leq \tilde{x}_i, \quad i = 1, \dots, m, \\ \tilde{y}_r &\leq ty_{ro}, \quad r = 1, \dots, s, \\ \tilde{x}_i + n_i - p_i &= (1 + \beta'_i)tx_{io}, \quad i \in I_{ND} \cup \%I_{ND}, \\ \tilde{y}_r + n'_r - p'_r &= (1 - \mu'_r)ty_{ro}, \quad r \in O_{ND} \cup \%O_{ND}, \\ t &\geq 1, \Lambda_j \geq 0, \quad j \in E^l, \end{aligned} \tag{4.12}$$

where M is a very large positive number. Model (4.12) is always feasible (see [11]).

**Theorem 4.1** *If model (4.10) is feasible, then the optimal solution of model (4.12) equal to the optimal solution of model (4.10).*

**Proof.** see [11].

After solving model (4.9), we observe that all of the DMUs on level  $t$  ( $E^t$ ) have better ranks than all of the DMUs in  $E^{t+1} \cup \dots \cup E^L$  and have worse ranks than all of the DMUs in  $E^1 \cup \dots \cup E^{t-1}$ .

For each arbitrary level  $t$  ( $t = 1, \dots, L$ ), either of the following two cases may happen:

**Case 1:**  $card(E^t) = 1$

It is clear that DMUs on  $E^t$  have ranks of  $card(E^1 \cup \dots \cup E^{t-1}) + 1$ .

**Case 2:**  $card(E^t) > 1$

After solving models (4.9) and (4.10), one of the following three cases may happen:

**Case a:** If  $t = 1$ , then we will calculate the following ranking index:

$$R_o = \sum_{r=2}^L \beta_r \phi_{ro} \tag{4.13}$$

**Case b:** If  $t = L$ , then we will calculate the following ranking index:

$$R_o = \frac{1}{\sum_{i=1}^{L-1} \beta_i (1 - \theta_{io})} \tag{4.14}$$

**Case c:** If  $1 < t < L$  then we will calculate following ranking index:

$$R_o = \frac{\sum_{r=k+1}^L \beta_r \phi_{ro}}{\sum_{i=1}^{k-1} \beta_i (1 - \theta_{io})} \tag{4.15}$$

**Definition 4.1** *If DMU<sub>i</sub> and DMU<sub>j</sub> are on level t, then the preference score of DMU<sub>i</sub> is better than that of DMU<sub>j</sub> if  $R_i > R_j$ .*

In fact, in the proposed ranking method, a DMU has a better rank if its relation score of the weighted sum of distances from the lower levels to the weighted distance sum of the higher levels is greater than that of the others DMUs. Owing to the use of the weighted distance, the probability of DMUs having the same rank in this raking method is very low. Therefore, it can be observed that the ranking index score obtained from the method proposed in this paper is unique for each DMU.

The proposed ranking method has important advantages, for instance, this method ranks all DMUs, e.i., it ranks extreme and non-extreme DMUs. Moreover ranking DMUs with non-discretionary inputs and outputs is possible by this method. For further illustration, we provide a simple example in the next section.

## 5 Numerical Example

We use the data of Farzipoor Saens numerical example [8], then we compare our results of efficiency model (4.9) with Farzipoor Saens efficiency model [8]. So we assume that there are 15 DMUs which require two inputs to produce two outputs. The data are

**Table 3:** Inputs and Outputs and efficiency of Farzipoor Saens mode.

<i>DMU</i>	input 1	input 2	Output 1	Output 2	Saens efficiency
1	4	3	5	2	1
2	7	3	4	5	0.722
3	8	1	3	8	1
4	4	2	2	1	0.303
5	2	4	3	4	1
6	10	1	2	1	1
7	12	1	3	2	1
8	10	1.5	5	2	1
9	15	25	4	5	0.412
10	25	15	5	2	0.259
11	30	20	2	1	1
12	12	12	8	3	0.267
13	5	20	1	5	1
14	42	45	3	1	0.45
15	11	12	2	3	0.583

**Table 4:** Results of model (4.9) and 5 levels and their ranks.

<i>DMU<sub>j</sub></i>	$\theta_{1j}$	$\theta_{2j}$	$\theta_{3j}$	$\theta_{4j}$	$\theta_{5j}$	level	Rank
1	1.000000	-	-	-	-	1	4
2	0.721868	1.000000	-	-	-	2	5
3	1.000000	-	-	-	-	1	1
4	0.303030	0.464286	1.000000	-	-	3	10
5	1.000000	-	-	-	-	1	2
6	0.210526	0.613757	1.000000	-	-	3	9
7	0.400000	1.000000	-	-	-	2	6
8	1.000000	-	-	-	-	1	3
9	0.234948	0.327138	1.000000	-	-	3	11
10	0.085094	0.161290	0.379965	1.000000	-	4	13
11	0.037461	0.071032	0.190217	0.300000	1.0	5	14
12	0.266871	1.000000	-	-	-	2	7
13	0.381944	1.000000	-	-	-	2	8
14	0.025553	0.044164	0.120219	0.154440	1.0	5	15
15	0.207686	0.322492	0.648148	1.000000	-	4	12

**Table 5:** Super-efficiency of *DMUs* at the first level and their rank.

<i>DMU<sub>j</sub></i> at the first level	$\phi_{2j}$	$\phi_{3j}$	$\phi_{4j}$	$\phi_{5j}$	$R_j = \sum_{r=2}^L \beta_r \phi_{rj}$	Rank
<i>DMU<sub>1</sub></i>	1.3402	2.2222	3.5526	16.6667	$R_1 = 43.3823$	4
<i>DMU<sub>3</sub></i>	1.9866	2.8872	9.4565	44.6667	$R_3 = 91.0213$	1
<i>DMU<sub>5</sub></i>	2.7097	4.3636	7.7647	32.7273	$R_5 = 87.3887$	2
<i>DMU<sub>8</sub></i>	1.2314	1.8713	5.0350	18.1481	$R_8 = 45.5545$	3

presented in Table 3. The suppositions are:

- (a): Input 1 is not controllable.
- (b): Input 2 is controllable.
- (c): Output 1 is 70% controllable.
- (d): Output 2 is controllable.

We run model (4.9) and obtain 5 different levels. The results are shown in Table 4.



**Table 6:** Super efficiency of *DMUs* at the second level and their rank.

<i>DMU<sub>j</sub></i> at the second level	$\phi_{3j}$	$\phi_{4j}$	$\phi_{5j}$	$R_j = \frac{\sum_{r=k+1}^L \beta_r \phi_{rj}}{\sum_{i=1}^{k-1} \beta_i (1-\theta_{ij})}$	Rank
<i>DMU<sub>2</sub></i>	1.7687	5.0649	22.1053	$R_2 = 8.8345$	1
<i>DMU<sub>7</sub></i>	1.5714	6.1388	32.3333	$R_7 = 5.3017$	2
<i>DMU<sub>12</sub></i>	1.1429	3.2258	8.5714	$R_{12} = 1.6705$	3
<i>DMU<sub>13</sub></i>	1.5000	1.6923	5.2500	$R_{13} = 1.4798$	4

**Table 7:** Super-efficiency of *DMUs* at the third level and their rank.

<i>DMU<sub>j</sub></i> at the third level	$\phi_{4j}$	$\phi_{5j}$	$R_j = \frac{\sum_{r=k+1}^L \beta_r \phi_{rj}}{\sum_{i=1}^{k-1} \beta_i (1-\theta_{ij})}$	Rank
<i>DMU<sub>4</sub></i>	2.2414	8.7500	$R_4 = 0.8616$	2
<i>DMU<sub>6</sub></i>	3.7500	11.500	$R_6 = 1.2085$	1
<i>DMU<sub>9</sub></i>	1.3333	5.8947	$R_9 = 0.4858$	3

**Table 8:** Super-efficiency of *DMUs* at the fourth level and their rank.

<i>DMU<sub>j</sub></i> at the fourth level	$\phi_{5j}$	$R_j = \frac{\sum_{r=k+1}^L \beta_r \phi_{rj}}{\sum_{i=1}^{k-1} \beta_i (1-\theta_{ij})}$	Rank
<i>DMU<sub>10</sub></i>	2.8147	$R_{10} = 0.1179$	2
<i>DMU<sub>15</sub></i>	4.0909	$R_{15} = 0.2097$	1

**Table 9:** Rank of them in the fifth level..

<i>DMU<sub>j</sub></i> in fifth level	$R_j = \frac{1}{\sum_{i=1}^{L-1} \beta_i (1-\theta_{ij})}$	Rank
<i>DMU<sub>11</sub></i>	$R_{11} = 0.0364$	1
<i>DMU<sub>14</sub></i>	$R_{14} = 0.0352$	2

After finding the different efficiency levels, Table 4 shows the level on which a *DMU* lies. Let *DMU<sub>o</sub>* ( $o \in \{1, \dots, 15\}$ ) be on level  $k$  ( $k = \{1, \dots, 5\}$ ). Then, we specify which main three cases *DMU<sub>o</sub>* belong to. By solving models (4.9) and (4.10), we obtain  $\theta_{io}$  ( $i = \{1, \dots, k-1\}$ ) and  $\phi_{ro}$  ( $r = \{k+1, \dots, 5\}$ ). Also we assume that the importance of each level is twice as much as that of its next level, i.e. the importance of the first level is twice of the importance of the second level. In mathematical terms:

$$\beta_1 = 16, \beta_2 = 8, \beta_3 = 4, \beta_4 = 2, \beta_5 = 1.$$

Table 4 shows that *DMU<sub>1</sub>*, *DMU<sub>3</sub>*, *DMU<sub>5</sub>* and *DMU<sub>8</sub>* are on the first level, so we use ranking index of case a for ranking them. Also *DMU<sub>11</sub>* and *DMU<sub>14</sub>* is on the last level, therefore it has the lowest rank; we use ranking index of case b. The remaining *DMUs* are in the case c, so we use the ranking index of case c. The results of these calculations are shown in Tables 5-9.

Comparison of our efficiency model with Farzipoor Saens efficiency model:

**1:** In the Farzipoor Saens efficiency model, eight out of fifteen *DMUs* become efficient. In other words, more than half of the *DMUs* are efficient. However, in our proposed method, in the first stage, only four *DMUs* become efficient.

**2:** In the Farzipoor Saens efficiency model, *DMU<sub>11</sub>* is an efficient *DMU*. While in our proposed method, this *DMU* ranked one in the last. This example shows that our model results are closer to reality because if we look at the inputs and outputs of *DMU<sub>11</sub>*, *DMU<sub>14</sub>* that are in the last rank. We find that have the most inputs and the lowest outputs, so, they should have the worst rank but in the Farzipoor Saens efficiency model, *DMU<sub>11</sub>* is a member of eight efficient *DMUs*.

## 6 Conclusion

Until now, interesting methods have been developed for calculating efficiency with non-discretionary data. This paper uses the slacks-based measure used in

Farzipoor's model [8] and obtain different efficiency levels with a slack-based measure of efficiency in the context-dependent model proposed by Morita et al. [12]. After that *DMUs* are divided to three cases:

a: *DMUs* at the first level.

b: *DMUs* at the last level.

c: *DMUs* between the first and the last levels.

So, we define a special ranking index for each group. The advantage of our proposed method over the previous methods are:

i) this method can rank *DMUs* with non-discretionary data,

ii) this method ranks extreme and non-extreme *DMUs*,

iii) due to the use of weighted distances in the ranking index, the probability of *DMUs* with the same rank is very low.

But the proposed model ranks *DMUs* with constant returns to scale. If we want to use this ranking method for *DMUs* with variable returns to scale, then some of the super-efficiency models ( $\phi_{to}$ ) become infeasible. So, we cannot use this method for ranking such *DMUs*. Our purpose in the coming paper is to obtain a ranking model for *DMUs* with non-discretionary data in the case of variable returns to scale.

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