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## Research Article

## Problem-Solving as a Cognitive Skill in Foreign Language Education: An Overview

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## ABSTRACT

## Abstract

This article is an overview of problem-solving issues discussed as a cognitive skill in the background literature regarding foreign language education. The question this overview tried to answer targeted the sorts of activities or techniques associated with problem-solving as a cognitive skill. Answering this question necessitated that the researcher had to make a qualitative survey in the literature on the issue among a variety of sources including journal articles, web pages, books and conference proceedings. The results of the overview depicted a variety of techniques and activities attributed to the concept of problem-solving as a cognitive skill. Such results can be beneficial to the learners, teachers or researchers who are engaged in employing concepts such as problem-solving or cognition in their language teaching career and pedagogy.

## Key Words

Problem-Solving, Cognition, Foreign Language, Education, Engagement



## **1. INTRODUCTION: COGNITIVE ORIENTATION IN FOCUS**

The orientation of cognition to the study of learning and, particularly to language learning, has as its main imperative the quest for a 'central processing unit' that is the human mind. Its frameworks and activities center on building models of mind and explicating the ways in which the mind processes and internalizes an objective reality. A key concern of cognitive psychology and cognitive sciences in general has been the serious consideration given to human learning. Several different theories have been developed to define the determinants of learning from a cognitive perspective (Bruner, 1957; Ausubel, 1962, 1963; Rumelhart & Norman 1978; Anderson, 1982; 1983; Kelly, 1991; Kolb, 1984; Bower and Hilgard, 1981). Although the different theoretical approaches emphasize different aspects of the multifaceted phenomenon of human learning, there is a unifying orientation that underlies all: that is, learning is a multisource phenomenon and new principles need to be forged to explain its highly interactive nature.

The cognitive orientation to learning has defined some of these new principles: e.g, learning is currently viewed as being active, constructive, cumulative, and goal oriented. There has been a shift away from the traditional focus on knowledge structures, and a strong emphasis on the mental processes for real-time co-ordination of diverse sources of learning. Emphasis now primarily lies with the crucial role of those cognitive processes and mental operations that are involved in constructing meaningful interpretations of learners' experiences. Thus, efficient learning could not be accomplished without the active conscious involvement of the learner in the process: learners respond to events in accordance with how they perceive and interpret them (Kelly, 1991). Thus, they are seen as active and responsible participants rather than passive responders; they make choices based on reality as they perceive it (Kohonen, 1992). In this view, immediate personal experiences are seen as the focal point of learning, giving "life, texture, and subjective personal meaning to abstract concepts" (Kolb, 1984, p. 21).

Simple everyday experience, however, is not sufficient for learning to occur. The cognitive conceptions of learning emphasize that such experience must also be consciously observed and analyzed. Only experience that is reflected upon seriously will yield its full measure of learning, and reflection must, in turn, be followed by testing new hypotheses in order to obtain further experience (Sternberg, 1985). Thus, knowledge structures will not become part of the learner's repertoire until they have been experienced meaningfully on a subjective level. Reflection plays an important role in this process by providing a bridge, as it were, between experience and knowledge construction. The process of learning is seen as the recycling of experience at deeper levels of understanding and interpretation (Kohonen, 1992). As such, both environmental factors and factors internal to the learner contribute to learning in an interactive manner.

An important aspect of reflection is the memory system. Memory and learning, however, are often presented as different concepts and the distinction between them is preserved in many ways in psychological and psycholinguistic research (Atkinson & Shiffrin, 1971). Yet, they are inextricably linked: in fact, they are the two sides of the same coin. Memories are left behind as a result of learning, and we infer the existence of learning from memories. If memory is considered an abstract term that describes mental states which carry information, learning will then describe the transition from one mental state to a second, in which the information is in some way different. An understanding of what mental operations secure the successful transfer of information will determine efficient learning.

## **2. Problem-Solving and Cognition: Understanding the Art of Finding Solutions**

Problem-solving is a fundamental aspect of human cognition that involves the mental processes of identifying, analyzing, and solving problems. Cognitive abilities play a crucial role in how individuals approach, understand, and resolve problems in various domains of life. Through a combination of critical thinking, logical reasoning, and creative insight, individuals can tackle complex challenges and find effective solutions. This article explores the intricate relationship between problem-solving and cognition,



shedding light on how our mental processes influence our ability to solve problems.

### **3. The Cognitive Process of Problem-Solving**

Problem-solving encompasses a series of cognitive processes that individuals engage in to identify and solve a problem effectively. These processes involve a combination of analytical reasoning, data processing, decision-making, and creative thinking. When faced with a problem, individuals first need to define the problem clearly and understand its underlying causes. This initial step requires cognitive abilities such as perception, attention, and memory to gather and process relevant information.

Once the problem is defined, individuals engage in problem-solving strategies to generate potential solutions. This phase involves cognitive processes such as analysis, synthesis, and evaluation to consider different perspectives, identify patterns, and explore alternative solutions. Critical thinking skills play a crucial role in this phase, enabling individuals to assess the feasibility and effectiveness of various solutions based on logical reasoning and evidence.

As individuals evaluate different solutions, they may also draw upon their creativity and insight to come up with innovative approaches to problem-solving. Creative thinking involves cognitive processes such as brainstorming, lateral thinking, and divergent thinking, allowing individuals to think outside the box and generate novel solutions to complex problems. By combining analytical reasoning with creative insight, individuals can explore unconventional solutions and approaches that may lead to breakthroughs in problem-solving.

### **4. The Role of Cognitive Skills in Problem-Solving**

Cognitive skills such as reasoning, memory, attention, and executive functions play a significant role in how individuals approach and solve problems. Reasoning skills enable individuals to analyze information, draw logical conclusions, and make informed decisions during the problem-solving process. Memory helps individuals retrieve relevant information, past experiences, and knowledge that can inform their problem-solving strategies. Attention allows individuals to focus on relevant cues and information while filtering out distractions that may hinder problem-solving efforts. Executive functions, such as planning, organizing, and goal-setting, help individuals coordinate and regulate their cognitive processes to achieve effective problem-solving outcomes.

Moreover, metacognitive skills, which involve awareness and control of one's cognitive processes, play a crucial role in problem-solving. Metacognition allows individuals to monitor their problem-solving strategies, reflect on their progress, and adjust their approaches based on feedback and outcomes. By being aware of their cognitive strengths and weaknesses, individuals can adapt their problem-solving strategies and improve their overall efficiency and effectiveness in finding solutions.

### **5. Reasoning and Problem-Solving**

There is considerable evidence that reasoning and problem-solving make heavy use of sensori-motor simulation. Mental models, particularly spatial ones, generally improve problem-solving relative to abstract approaches. A classic example is the Buddhist monk problem: prove that a monk climbing a mountain from sunrise to sunset one day and descending the next day must be at some particular point on the path at exactly the same time on both days. The problem becomes trivial if one imagines the two days superimposed on one another. One instantly “sees” that the ascending monk and the descending monk must pass one another somewhere. Other examples of spatial models assisting reasoning and problem-solving abound in undergraduate cognitive psychology textbooks. Furthermore, recent work by Glenberg and colleagues explores how the construction of mental models may occur routinely, outside the context



of formal problem-solving, in tasks such as text comprehension (Glenberg & Robertson, 1999, 2000; Kaschak & Glenberg, 2000).

The domains of cognition listed above are all well established and non-controversial examples of off-line embodiment. Collectively, they suggest that there are a wide variety of ways in which sensory and motoric resources may be used for off-line cognitive activity. In accord with this, there are also a number of current areas of research exploring further ways in which off-line cognition may be embodied.

For example, the field of cognitive linguistics is re-examining linguistic processing in terms of broader principles of cognitive and sensorimotor processing. This approach, in radical contrast to the formal and abstract syntactic structures of traditional theories, posits that syntax is deeply tied to semantics (e.g. Langacker, 1986, 1991; Talmy, 2000; see Tomasello, 1998, for review). Of particular interest for the present purpose, this linkage between syntax and semantics rests in part on image schemas representing embodied knowledge of the physical world. These image schemas make use of perceptual principles such as attentional focus and figure/ground segregation in order to encode grammatical relations between items within the image schema.

A second example is an embodied approach to explaining mental concepts. There are problems with trying to explain concepts as direct sensori-motor patterns. Nevertheless, it is possible that mental concepts may be built up out of cognitive primitives that are themselves sensori-motor in nature. Along these lines, Barsalou (1999b) has proposed that perceptual symbol systems are used to build up concepts out of simpler components that are symbolic and yet at the same time modal. For example, the concept of “chair,” rather than comprising abstract, arbitrary, representations of the components of a chair (“back,” “legs,” “seat”), may instead comprise modal representations of each of these components and their mutual relations, preserving analog properties of the thing being represented.

A slightly different approach to abstract concepts is taken by Lakoff and Johnson and others, who argue that mental concepts are deeply metaphorical, based on a kind of second-order modeling of the physical world and relying on analogies between abstract domains and more concrete ones (e.g. Gibbs, Bogdanovich, Sykes & Barr, 1997; Lakoff & Johnson, 1980, 1999). As one example, consider the concept of “communication.” The internal structure of this concept is deeply parallel to our physical understanding of how material can be transferred from one container to another. The parallels include metaphorical movement of thoughts across space from one person’s head to another, metaphorical barriers preventing successful transfer (as when someone is being “thick-headed”), and so on. According to this view, our mental representation of communication is grounded in our knowledge of how the transfer of physical stuff works. Thus, even highly abstract mental concepts may be rooted, though in an indirect way, in sensory and motoric knowledge.

A third example is the role that motoric simulation may play in representing and understanding the behavior of conspecifics. Consider the special case of mental simulating something that is imitable – that can be mapped isomorphically onto one’s own body. Such stimuli in fact primarily consist of our fellow humans. There are good reasons to believe that this isomorphism provides a special foothold for robust and non-effortful modeling of the behavior of other people. Given that we are a highly social species, the importance of such modeling for purposes of imitating, predicting, or understanding others’ behavior is potentially quite profound.

Areas of human cognition previously thought to be highly abstract now appear to be yielding to an embodied cognition approach. With such a range of arenas where mental simulation of external events may play a role, it appears that off-line embodied cognition is a widespread phenomenon in the human mind. The time may have come when we must consider these not as isolated pieces of theoretical advancement, but as reflecting a very general underlying principle of cognition.



## **6. Enhancing Problem-Solving Skills through Cognitive Training**

Cognitive training programs have been developed to help individuals improve their problem-solving skills by enhancing cognitive abilities such as attention, memory, reasoning, and creativity. These programs may involve a combination of cognitive exercises, puzzles, games, and activities designed to challenge and stimulate various cognitive functions. By engaging in structured cognitive training, individuals can enhance their cognitive skills and improve their problem-solving abilities in different contexts.

Furthermore, problem-solving skills can be cultivated through practice and experience. By regularly engaging in problem-solving tasks, individuals can hone their cognitive abilities, develop effective strategies, and sharpen their problem-solving skills over time. Feedback and reflection on problem-solving outcomes can also help individuals learn from both successful and unsuccessful problem-solving attempts, allowing them to refine their approaches and strategies for future challenges.

## **7. Problem-Solving and Education**

Problem-solving skills are critical for success in both academia and the professional world. In education, fostering problem-solving abilities is essential for equipping students with the tools they need to navigate complex challenges and achieve academic excellence. Problem-solving in education goes beyond simply finding the right answer to a question; it involves a multifaceted approach that encourages critical thinking, creativity, collaboration, and perseverance.

One of the key benefits of incorporating problem-solving skills into education is that it prepares students to succeed in an increasingly dynamic and fast-paced world. The ability to think critically and come up with innovative solutions is highly valued in today's society, where rapid technological advancements and global interconnectedness create new challenges and opportunities on a daily basis. By teaching students how to effectively identify and solve problems, educators are empowering them to adapt to changing circumstances and thrive in a constantly evolving landscape.

Furthermore, problem-solving in education helps students develop a growth mindset, where challenges are seen as opportunities for learning and growth rather than obstacles to be avoided. Encouraging students to tackle difficult problems head-on and persevere through setbacks builds resilience and self-confidence, essential qualities for overcoming obstacles and achieving success in all areas of life.

Incorporating problem-solving activities into the curriculum can take many forms, from project-based learning to collaborative problem-solving exercises. By engaging students in hands-on, real-world problems, educators can create opportunities for students to apply their knowledge and skills in practical contexts. This not only enhances their understanding of the subject matter but also fosters creativity and original thinking as they explore different avenues to arrive at a solution.

Moreover, problem-solving in education encourages students to work collaboratively, fostering effective communication and teamwork skills. Many real-world problems are too complex to be solved by a single individual, requiring diverse perspectives and expertise to arrive at a viable solution. By engaging in group problem-solving activities, students learn how to communicate their ideas, listen to others, and work together towards a common goal, skills that are invaluable in both academic and professional settings.

## **8. Effective Problem-Solving Classroom Strategies**

In an ever-evolving educational landscape, problem-solving skills have become an essential competency for students to succeed in the 21st century. As classrooms aim to prepare students for the challenges of the



modern world, it is crucial for educators to equip them with the necessary tools and strategies to tackle complex problems effectively. By fostering a culture of critical thinking and problem-solving in the classroom, teachers can empower students to develop essential skills that will serve them well in their academic pursuits and future careers.

Here are some effective problem-solving classroom strategies that educators can implement to enhance students' critical thinking skills and problem-solving abilities:

1. Encourage a Growth Mindset:

One of the foundational principles of effective problem-solving is having a growth mindset, whereby students believe that intelligence and abilities can be developed through effort and perseverance. By fostering a growth mindset in the classroom, educators can help students overcome challenges, embrace failure as a learning opportunity, and develop resilience in the face of difficult problems.

2. Provide Real-World Problem-Solving Scenarios:

Engage students in real-world problem-solving scenarios that require critical thinking and creative solutions. By presenting students with authentic problems to solve, educators can make learning more meaningful and relevant, sparking students' curiosity and motivation to find solutions.

3. Foster Collaborative Learning:

Encourage students to work together in groups to solve problems collaboratively. Collaborative learning allows students to leverage their collective strengths, share diverse perspectives, and learn from one another's approaches to problem-solving. By fostering a collaborative classroom environment, educators can promote teamwork, communication skills, and effective decision-making.

4. Teach Problem-Solving Strategies:

Explicitly teach students a variety of problem-solving strategies and techniques, such as breaking down complex problems into smaller parts, identifying patterns and trends, and considering multiple perspectives. By equipping students with a toolkit of problem-solving strategies, educators can empower them to approach challenges systematically and confidently.

5. Provide Opportunities for Reflection:

Encourage students to reflect on their problem-solving process, including the strategies they used, the challenges they faced, and the solutions they arrived at. Reflection helps students develop metacognitive awareness, allowing them to become more self-aware of their problem-solving skills and strategies.

6. Incorporate Technology Tools:

Integrate technology tools, such as interactive simulations, educational games, and coding platforms, to engage students in hands-on problem-solving experiences. Technology can provide students with a dynamic and interactive learning environment where they can experiment, explore, and innovate in their problem-solving endeavors.

By implementing these problem-solving classroom strategies, educators can empower students to develop critical thinking skills, resilience, and creativity—essential competencies that will serve them well in their academic, professional, and personal lives. By fostering a culture of problem-solving in the classroom, educators can prepare students to navigate challenges confidently, think innovatively, and contribute meaningfully to a rapidly changing world.



## **9. Achieving Success through Problem-Solving in Language Teaching**

Language teaching is a complex and dynamic process that involves guiding students to develop their linguistic skills in meaningful ways. Educators often encounter various challenges and obstacles in the classroom that can impede student learning. However, by adopting a problem-solving approach, teachers can address these issues effectively and create a more engaging and supportive learning environment for their students.

### *Identifying Challenges*

One of the first steps in problem-solving in language teaching is to identify the challenges that students are facing. This may include difficulties in understanding grammar rules, pronunciation issues, lack of vocabulary, or struggles with communication. By actively listening to students and observing their language use, teachers can pinpoint areas that require attention and intervention.

### *Analyzing Root Causes*

Once the challenges have been identified, it is essential to delve deeper into the root causes behind these issues. For example, a student's struggle with pronunciation may be related to their native language interference, lack of exposure to authentic language input, or even a lack of confidence in speaking. By understanding the underlying reasons for these challenges, teachers can tailor their interventions more effectively.

### *Developing Solutions*

Problem-solving in language teaching involves developing creative and targeted solutions to address the identified challenges. This may include implementing teaching strategies that cater to different learning styles, incorporating more authentic language materials, providing targeted feedback and corrective guidance, or organizing collaborative learning activities. By experimenting with different approaches and assessing their effectiveness, teachers can refine their strategies and provide a more supportive learning environment for their students.

### *Encouraging Critical Thinking*

Incorporating problem-solving activities into language teaching not only helps address immediate challenges but also fosters critical thinking skills among students. By engaging in problem-solving tasks, students learn to analyze information, evaluate different options, and make informed decisions. This process not only enhances their language skills but also equips them with valuable problem-solving skills that can be applied in various real-life situations.

### *Promoting Student Engagement*

Problem-solving in language teaching promotes student engagement and active participation in the learning process. By involving students in meaningful problem-solving tasks, teachers can create a collaborative and interactive classroom environment where students feel motivated to take ownership of their learning. This approach not only enhances student retention and comprehension but also nurtures a sense of autonomy and self-efficacy in language learners.

## **10. CONCLUSION**

Problem-solving is a complex cognitive process that involves a combination of analytical reasoning, creative thinking, and metacognitive awareness. By understanding the intricate relationship between problem-solving and cognition, individuals can develop and enhance their problem-solving skills to tackle challenges in various aspects of life. Through cognitive training, practice, and reflection, individuals can



cultivate their cognitive abilities and become more effective problem solvers. Problem-solving plays a crucial role in effective language teaching by enabling educators to address challenges, foster critical thinking skills, promote student engagement, and create a supportive learning environment. By adopting a problem-solving approach, teachers can empower their students to overcome obstacles and achieve success in their language learning journey. Embracing a proactive and creative mindset towards problem-solving can truly transform the language teaching experience and empower both educators and students to reach their full potential.

What can be added at the end and as a practical consequence of using problem-solving is that in education, problem-solving is a crucial component of preparing students for success in the 21st century. By teaching students how to think critically, creatively, and collaboratively, educators are equipping them with the skills they need to navigate complex challenges, adapt to changing circumstances, and achieve their full potential. Problem-solving should be integrated into the curriculum at all levels of education to promote a culture of innovation, resilience, and lifelong learning among students.

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